Improving and Sustaining Access to Health, Education, and Social Services across the Care Continuum
Across the care continuum, our portfolio of national, state, and local prevention and care projects includes needs assessments; monitoring, evaluation, and quality improvement; health communication; training and technical assistance; health care system transformation; and strategic planning to help people living with HIV and other infectious diseases achieve health equity and optimal health outcomes.

WHERE WE ARE: UNITED STATES

U.S. PROJECT HIGHLIGHTS

- **HIV.gov** extends the federal response to HIV and other infectious diseases, using digital communication channels and tools to increase knowledge and access, and trains HIV organizations to use these resources to broaden their reach.
- **JSI’s Integrated HIV/AIDS Planning TA Center** supports planning across HIV prevention, care, and treatment service delivery systems, while **Planning CHATT** builds community capacity for local HIV service delivery planning.
- **JSI** conducts **Infectious Disease Capacity Building: Policy Development, Evaluation, and Quality Improvement** for Massachusetts to build provider capacity for data use and integration of services including HIV, sexually transmitted infections, hepatitis C, and latent tuberculosis infection.
- **What Works in Youth HIV** serves professionals working with young people by aggregating evidence-based practices, emerging strategies, and youth-friendly resources to prevent HIV among adolescents.
- **JSI** facilitates clinical roll-out and serves as the first line of communication, training, and support to health care professionals’ reporting of vaccine-preventable infectious diseases for the **Massachusetts Immunization Information System Program**.
- **JSI** managed three of the 10 **STD-related Reproductive Health Training and Technical Assistance Centers** and developed a six-module **National STD Services Billing & Reimbursement Online Billing Toolkit** to support the implementation of billing and reimbursement systems in publicly funded sexually transmitted disease service sites.
- During the 2014 epidemic, **JSI** managed the **MA Ebola Virus Monitoring Project**, providing active surveillance of symptoms among low-risk travelers. JSI also worked with New England health departments and stakeholders to develop the **Ebola Regional Coordination and Response Plan Project**.
- **JSI** assesses infection control capacity and strengthens competency in long-term care facilities and hemodialysis facilities for the **MA Healthcare-associated Infection Program**. JSI also supports several states including ME, NH, and CT in data validation, case finding, and data verification.
- **The Capacity Building Assistance Project** team delivers training and technical assistance to community-based organizations across the U.S. to implement high-impact HIV prevention programs and services.
- **The Access, Care and Engagement TA Center** develops tools and resources to help Ryan White HIV/AIDS Program recipients and subrecipients engage, enroll, and retain diverse clients in health coverage.
WHERE WE ARE: WORLDWIDE

Over the PAST FIVE YEARS, JSI and World Education implemented HIV and infectious diseases programs in more than 64 COUNTRIES, from policy formulation, planning, materials development, training, and implementation support, to program evaluation and knowledge dissemination.

PROJECT HIGHLIGHTS

In Zambia, JSI is working with the government, USAID, and communities to support epidemic control through the USAID DISCOVER-Health Project, which provides integrated HIV, reproductive health, and family planning, and maternal and child health services and products in non-traditional settings using a total market approach. Under the ZEST study, JSI worked with Harvard University to introduce and scale HIV self-testing for female sex workers. Under USAID SAFE, JSI provides technical support for HIV epidemic control in three provinces.

JSI India is a partner on the Tuberculosis Health Action Learning Initiative to improve TB service delivery in urban areas by engaging the private sector, strengthening the capacity of local government and service providers, and promoting the use of innovative technology solutions. This project is led by JSI’s local affiliate, John Snow India Private Limited (JSI India), which improves coordination and grounds our global technical expertise with local knowledge of community needs and on-the-ground realities.

Through Advancing Partners & Communities (APC), in the Dominican Republic, JSI is strengthening the HIV continuum of care for key populations (KP) through work with local organizations, nongovernmental organization clinics, and public-sector HIV sites. In Guyana, APC has provided technical assistance for 11 local organizations working to reduce transmission and impact of HIV through an integrated community response.

JSI manages grants and provides technical capacity-building support to 46 organizations in 10 sub-Saharan African countries through the DREAMS Innovation Challenge to reduce new HIV infections among adolescent girls and young women. In Lesotho, AIDSFree works with DREAMS to strengthen the national response to gender-based violence and to reach adolescent girls and young women with HIV and violence prevention education through schools.

During the Ebola epidemic, JSI partnered with the Liberian Ministry of Health and Social Welfare to support the government’s Ebola response efforts. JSI has helped strengthen health systems in Guinea, Liberia, and Sierra Leone by revitalizing health facilities, building capacity of health care workers, and focusing on services for survivors.
In **Ghana**, JSI’s **USAID Strengthening the Care Continuum Project** supports control of the HIV epidemic for KP, including men who have sex with men and male/female sex workers. The project works with Ghana AIDS Commission and National AIDS Control Program leadership to reduce service delivery gaps through KP-friendly services including GBV service and referral packages. Innovations include online story maps of service delivery points and hotspots, and the Healthy Living Platform, an interactive system that transmits SMS messages, offers interactive voice response, and integrates counseling activities.

In **Mozambique**, WEI’s **Força à Comunidade e às Crianças Project** is reducing the socio-economic impact of HIV by enhancing the capacity of families and communities to support, protect, and care for orphans and vulnerable children, and by teaching adolescent girls and young women to reduce their HIV risk.

In **Swaziland**, the Bantwana Initiative collaborated with the Ministry of Education and Training to standardize HIV prevention education through a **Life Skills Education Program** that reaches over 100,000 adolescents in all secondary schools across the country.

The WEI Bantwana Initiative’s **Better Outcomes and Livelihoods Development for Children and Youth in Eastern and Northern Uganda** program reaches orphans and vulnerable children, adolescent girls/youth women, and their families with a package of education, health, child protection, and household economic strengthening services, including treatment adherence support for HIV-positive children and caregivers.

In **Zimbabwe**, under WEI’s Bantwana Initiative, the **Expanded Integrated Management of Pediatric HIV/AIDS Care and Treatment Program** increased demand for pediatric HIV testing and treatment and helped families with children and adolescents living with HIV increase treatment retention and adherence.

**JSI/WORLD EDUCATION CENTER FOR HIV & INFECTIOUS DISEASES**
For more than 30 YEARS, JSI and World Education have led efforts to mitigate infectious diseases in the United States and globally. We work to reduce the burden of pandemics including HIV and tuberculosis; epidemics such as malaria and Zika; and outbreaks such as Ebola.

Our client-centered approach addresses the social determinants and structural barriers that influence the risk of acquiring or transmitting infectious diseases.

JSI and World Education strengthen health systems; respond to systems-level needs; support community-led responses; and empower individuals to access services and take ownership of their health care.

In all our work, we aim to improve and sustain access to health and social services for people living with and most vulnerable to HIV and other infectious diseases. Respectful collaboration and long-term partnerships with government, civil society, private-sector partners, and communities are essential to our success.

Photo: Thomas Cristofoletti for USAID
The JSI/World Education Center for HIV & Infectious Diseases brings together best practices from 30 years implementing over 300 HIV and infectious diseases projects in more than 73 countries, including the United States. The Center draws on these successes and lessons around the world; promotes innovation; offers technical expertise for implementation, scale-up, and research; and supports the incorporation of data-driven scientific and management practices for continuous improvement.

We use—and help partners—use digital and other media other mediums to share information and results. Capacity development is at the core of our work: upon completion, our projects leave stronger systems, organizations, and individuals. Our efforts contribute to the reduction of new infections; increase access to high-quality comprehensive services and treatment; and reduce health disparities.

**EXPERTISE**

**Technical Expertise**

- Health literacy
- Knowledge management and organization
- Laboratory strengthening
- Quality improvement
- Policy, leadership, and governance
- Strategic information, including data collection and utilization
- Supply chain management

**Health Care Systems**

- Adolescents
- Behavioral health
- Community engagement
- Continuum of care
- Clinical and social service delivery
- Disease surveillance and epidemiology
- Gender analysis and programming
- Health care-associated infections
- Health systems strengthening

- Health care reform and coverage
- High-threat infectious disease planning and response
- Key populations
- Immunization services
- Infection prevention and control
- Linkage and referral systems
- Multi-sector engagement (public, private, civil society)
- Orphans and vulnerable children
- Structural barriers

JSI/World Education
44 Farnsworth Street, Boston, MA 02210
617.482.9485 • HIV_and_ID@jsi.com

@JSIHealth