Guidance Document on Best Practices:

Key Components for Delivering Community-Based Medication Assisted Treatment Services for Opioid Use Disorders in New Hampshire

Second Edition
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ACRONYMS AND ABBREVIATIONS

42 CFR, Part 2 – Title 42, Part 2 of the Code of Federal Regulations
ASAM – American Society of Addiction Medicine
ASI – Addiction Severity Index
ATTC – Addiction Technology Transfer Center
BDAS – Bureau of Drug and Alcohol Services
CARA – Comprehensive Addiction and Recovery Act
CBT – Cognitive Behavioral Therapy
CHC – Community Health Center
CMS – Centers for Medicare & Medicaid Services
COWS – Clinical Opiate Withdrawal Scale
DEA – Drug Enforcement Administration
DHHS – Department of Health and Human Services
DSM-5 – Diagnostic and Statistical Manual of Mental Disorders, 5th Edition
DUR – Data Utilization Review
FDA – Food and Drug Administration
HIPAA – Health Insurance Portability and Accountability Act of 1996
IM – Intramuscular
IOP – Intensive Outpatient Program
IV – Intravenous
LADC – Licensed Alcohol and Drug Counselor
MAT – Medication Assisted Treatment
MCO – Managed Care Organization
MET – Motivational Enhancement Therapy
MLADC – Master Licensed Alcohol and Drug Counselor
NCM – Nurse Care Manager
NHHPP – NH Health Protection Program
OBOT – Office-Based Opioid Treatment
OOWS – Objective Opiate Withdrawal Scale
OTP – Opioid Treatment Program
OUD – Opioid Use Disorder
PAP – Premium Assistance Program
PCP – Primary Care Provider
PDL – Preferred Drug List
PDMP – Prescription Drug Monitoring Program
PHP – Partial Hospitalization
PO – By Mouth
PRSS – Peer Recovery Support Services
QHP – Qualified Health Plan
QSO – Qualified Service Organization
SAMHSA – Substance Abuse and Mental Health Services Administration
SES – Socioeconomic Status
SOWS – Subjective Opiate Withdrawal Scale
SUD – Substance Use Disorder
TAP – Technical Assistance Publication
TIP – Treatment Improvement Protocol
# TABLE OF CONTENTS

I. EXECUTIVE SUMMARY ................................................................................................................. 5

II. INTRODUCTION ............................................................................................................................ 7

III. OVERVIEW OF OPIOID USE DISORDER MEDICATIONS ........................................................ 8

IV. SERVICE DELIVERY AND CLINICAL CONSIDERATIONS .......................................................... 12
   A. Staffing ........................................................................................................................................ 17
   B. Training & Resources .................................................................................................................... 23
   C. Billing ......................................................................................................................................... 27
   D. Evaluation .................................................................................................................................... 30
   E. Treatment Planning ....................................................................................................................... 36
   F. Induction ....................................................................................................................................... 40
   G. Psychosocial Treatment & Recovery Support Services ............................................................... 43
   H. Drug Testing ................................................................................................................................. 48

V. OTHER CONSIDERATIONS .......................................................................................................... 50
   A. Confidentiality - 42 CFR Part 2 ................................................................................................... 52
   B. Communications ......................................................................................................................... 55
   C. Stigma .......................................................................................................................................... 57

VI. APPENDICES ................................................................................................................................. 58
   Appendix I: MAT Quality Planning Tool .......................................................................................... 59
   Appendix II: Objective Opiate Withdrawal Scale ............................................................................. 65
   Appendix III: Subjective Opiate Withdrawal Scale .......................................................................... 66
   Appendix IV: Clinical Opiate Withdrawal Scale .............................................................................. 67
   Appendix V: Sample Treatment Agreement ...................................................................................... 69
   Appendix VI: Consent Form ............................................................................................................. 70
EXECUTIVE SUMMARY

In 2016, New Hampshire (NH) recorded 485 drug overdose deaths, a 10% increase from 2015. In the past year, an estimated 87% (424) of those deaths involved fentanyl, heroin, or other/unknown opioids (other opioids may include prescriptions such as oxycodone based medications; unknown opioids are currently unable to be investigated or classified), as compared to 90% (397) of deaths involving those substances in 2015. In 2016, there were 6,084 opioid-related emergency room visits and 2,896 naloxone (Narcan) administrations through the NH Bureau of Emergency Medical Services. As of December 7, 2017, 350 individuals have died as a result of a drug overdose, with 311 (89%) of those attributable to opiates/opioids.¹

In response to the opioid crisis, NH has passed legislation and executed several initiatives including: allowing physicians to prescribe naloxone to anyone who may be in a position to help someone experiencing an opioid-related overdose (House Bill 271); providing protection from civil, criminal and professional liability to the prescriber, dispenser and administrator of naloxone, also known as the Good Samaritan Law (House Bill 270); not requiring a renewal of a prior authorization more frequently than once every 12 months if substance use disorder (SUD) services are a covered benefit under a health plan (Senate Bill 158); implementing screening, brief intervention and referral to treatment (SBIRT) in all community health centers to identify problem alcohol and drug use; making naloxone kits available to patients of ten community health centers at no cost; supporting community education and naloxone access events through the state’s regional public health network system; and launching an opioid awareness and public education campaign. As a companion to these addiction prevention, early identification and overdose prevention initiatives, the state is making a concerted effort to expand the availability of addiction treatment through investment in and promotion of medication assisted treatment (MAT) for opioid use disorders (OUDs). Specifically, the state offers buprenorphine waiver trainings at no cost for physicians, nurse practitioners, and physician assistants and contracts with community health centers and practices part of hospital networks to initiate and expand MAT.

Similar to many other states across the country, MAT services are limited and desperately needed in NH. The need for expanded MAT is evident in the high rates of opioid misuse reflected in the sharp increases in emergency room visits, ambulance calls and in the administration of naloxone.²

To address the lack of capacity to treat OUDs, the NH Department of Health and Human Services (DHHS), Bureau of Drug and Alcohol Services (BDAS) convened a panel of practitioners from health care, behavioral health and specialty SUD treatment services, and the NH Medical Society to review existing MAT models in New Hampshire and other states and to identify key components and best practices to develop this compendium of recommendations and resources for implementing and delivering MAT.

¹ NH Attorney General Department of Justice, Office of Chief Medical Examiner. 2016 & 2017 Drug Death Data.
² NH Attorney General Department of Justice, Office of Chief Medical Examiner. 2016 & 2017 Drug Death Data.
**GOAL:** To initiate and expand MAT capacity to serve more patients with OUDs across a variety of treatment settings.

**OBJECTIVES:**

1. Increase the number of waivered buprenorphine prescribers;
2. Increase office-based access to MAT programs through multiple settings, including primary care offices and clinics, specialty office-based (“stand alone”) MAT programs, and traditional addiction treatment programs offering medication; and
3. Increase awareness of and access to extended-release injectable (depot) naltrexone and other medications by prescription.
INTRODUCTION

This compendium of best practice recommendations and resources has been developed to provide guidance and support to initiate and expand MAT services for OUDs for patient populations in a variety of service settings as requested by health care and behavioral health professionals. This document is not intended to replace best practice resources such as the American Society for Addiction Medicine (ASAM) National Practice Guideline For the Use of Medications in the Treatment of Addiction Involving Opioid Use or the Substance Abuse and Mental Health Services Administration’s (SAMHSA) Treatment Improvement Protocols (TIPs) and Technical Assistance Publications (TAPs), but is rather a compilation of resources and recommendations identified from these and other sources.

The development of this compendium is based on several key principles:

- The disease of addiction is a complex biopsychosocial disease that is chronic in nature and is often characterized by periods of relapse and remission;
- Methadone and buprenorphine have been determined by research to be highly effective in short-term withdrawal management; and these two medications and naltrexone are show to be effective in longer term/chronic management of OUD3;
- Access to medication for those experiencing addiction is limited in NH;
- Only 30% of SUD treatment programs offer medications for OUD4; and
- Medical professionals from a range of primary care and specialty practices have expressed interest in delivering MAT to existing patient populations and/or to MAT-targeted patients provided they are able to access adequate training, technical assistance, and professional mentoring.

MAT can be delivered in a variety of service settings with the proper integration of specific components. These settings include:

- Primary care
- Behavioral health/specialty addiction treatment
- MAT-specific treatment programs

Each of these settings exist in New Hampshire, and representatives from each were contacted to help the panel understand and consider the models used and the strengths, challenges, and opportunities. Examples will be shared throughout the document to better describe the different models and are not intended for promotional purposes.

III.

OVERVIEW OF OPIOID USE DISORDER MEDICATIONS

According to SAMHSA’s Addiction Technology Transfer Center (ATTC) Network, MAT is the use of medications, in combination with counseling and behavioral therapies, to provide a whole-patient approach to the treatment of substance use disorders. MAT is linked to many positive outcomes including:\(^5,6,7\)

- Decreasing mortality;
- Increasing retention in treatment;
- Reducing medical and SUD treatment costs;
- Reducing opioid overdose among patients in treatment;
- Increasing abstinence from opioids; and
- Lowering a person’s risk of contracting HIV or hepatitis C.

Three medications are approved by the U.S. Food and Drug Administration (FDA) for treating OUDs -- methadone, buprenorphine, and naltrexone -- with several products/formulations available for each of these medications. While all three pharmacotherapies are approved options with different indications and contraindications, this compendium will focus primarily on the following medications:

- Buprenorphine (e.g., Suboxone®, Subutex®, Zubsolv®, Bunavail®, Probuphine®, Sublocade®)
- Naltrexone (extended-release injectable/depot/XR-NTX: Vivitrol®)

These medications were selected because they may be prescribed in an office-based setting, unlike methadone which, per federal regulation, must be dispensed at certified opioid treatment programs (OTPs). Additionally, this guidance document focuses on depot naltrexone, specifically Vivitrol, the only commercial product currently available, rather than oral naltrexone (ReVia®, Depade®) because poor medication adherence has resulted in lower retention rates when compared to depot naltrexone.\(^8\) Prescribers are strongly advised, however, to have a thorough understanding of each therapeutic medication and the different products and formulations available in an effort to, in agreement with the patient, identify which pharmacotherapy will be the best treatment option.

Sampling of Research Findings Associated with Buprenorphine, Naltrexone and Methadone

Research outcomes relative to these medications are important to review as medications are considered.

For example, in an examination of buprenorphine maintenance versus placebo or methadone maintenance, which included 31 trials and 5,430 participants, findings indicated that buprenorphine retained fewer participants than methadone when dose intervals are flexible and at low fixed doses.

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However, at medium to high doses no differences were seen. Additionally, based on the literature reviewed, no difference was observed between methadone and buprenorphine for reducing criminal activity or mortality rates. Specifically, this research found the following:

- Low fixed-dose studies indicated that methadone (≤ 40 mg) was more likely to retain participants than low-dose buprenorphine (2 - 6 mg), (3 studies, 253 participants, RR 0.67; 95% CI: 0.52 to 0.87);
- No difference in retention was observed between medium-dose buprenorphine (7 - 15 mg) and medium-dose methadone (40 - 85 mg), (7 studies, 780 participants, RR 0.87; 95% CI 0.69 to 1.10); and
- No difference in retention was observed between high-dose buprenorphine (≥ 16 mg) and high-dose methadone (≥ 85 mg), (RR 0.79; 95% CI 0.20 to 3.16).9

Another study looked at the long-term (18-month) outcomes of office-based treatment with buprenorphine/naloxone and the impact of socioeconomic status (SES) and other characteristics. Of the 176 patients with an OUD who were on buprenorphine/naloxone and receiving intensive outpatient counseling, 110 completed the follow-up interview with 77% of those reporting that they remained on the medication. Individuals who were still on buprenorphine/naloxone were more likely to report abstinence, involvement with recovery programs, and to be employed. No differences were observed between high and low SES groups.10

In a randomized, comparative effectiveness trial of 24 weeks of treatment – following an acute inpatient detoxification admission, done at typical community-based treatment programs across the U.S., 570 participants were randomized to receive treatment with either extended-release injectable naltrexone (XR-NTX) (283) or buprenorphine-naloxone (BUP-NX) (287) and were intended to be treated. 474 participants were successfully inducted, with XR-NTX significantly more difficult to initiate than BUP-NX patients. Among patients that were successfully inducted, 24-week relapse events were similar across XR-NTX patients (52%) and BUP-NX patients (56%). Overall, if induction to either medication is successful, XR-NTX and BUP-NX were comparably effective and safe options.11

In a recent study, 308 patients were randomly assigned to treatment; outpatient (N=201); short-term inpatient (N=59); and long-term inpatient (N=48) as usual (TAU) (N=155) or TAU + injection naltrexone (depot naltrexone; XR-NTX) (N=153). Five weeks after randomization, patients being treated with XR-NTX+TAU that initiated the study on short-term inpatient experienced little relapse (7%); however, those assigned to TAU experience a high rate of relapse (63%). By the end of the study (26 weeks) there was continued relapse across treatment conditions and settings; however, relapse rates were lower among the XR-NTX+TAU condition patients across treatment settings. The XR-NTX exerted a protective effect among outpatient, reducing the relapse rate to 38% as compared to short-term inpatient (59%) and long-term inpatient (46%).12

According to the results of a retrospective, longitudinal study comparing patients who received MAT versus those who did not receive medication to support recovery, of 10,513 patients who received one of the four approved

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medications for the treatment of OUDs (depot naltrexone, n=156, 1.5%; oral naltrexone, n=845, 8.3%; buprenorphine, n=7,596, 72% or methadone, n=1,916, 18.2%), the per-patient mean cost associated with treatment including inpatient, outpatient and pharmacy costs was $10,710 vs. $6,791 for patients receiving no drug treatment. However, six-month risk-adjusted outcomes indicated lower total healthcare costs by 29% for patients who received a medication for their opioid use disorder. Specifically, treatment with depot naltrexone was associated with significantly fewer opioid and non-opioid related hospitalizations and fewer emergency department visits than patients who received methadone. It is important to note that the cost of depot naltrexone is much higher in comparison to other medications for OUDs. In looking at total costs, this medication is not significantly different compared to oral naltrexone or buprenorphine, but is significantly lower than methadone.13

Additional References


The following chart provides a brief overview of the differences between the three medications. For more detailed prescribing information, please refer to the ASAM National Practice Guidelines.

### Opioid Use Disorder Medication Differences

<table>
<thead>
<tr>
<th>Prescribing Considerations</th>
<th>Methadone</th>
<th>Buprenorphine</th>
<th>Naltrexone</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Product/Formulation</strong></td>
<td>E.g., Suboxone,* Subutex, Zubsov,* Bunavail,* Probuphine, Sublocade</td>
<td>Extended-release injectable/depot/XR-NTX; Vivitrol</td>
<td></td>
</tr>
<tr>
<td><strong>Mechanism of Action</strong></td>
<td>Full Agonist: Binds to and activates receptors. Long-acting, providing steady blood levels which avoid reward (euphoria) due to peak effects and avoids withdrawal or craving due to low blood levels.</td>
<td>Partial Agonist: Binds to and partially activates opioid receptors. Long-acting, providing steady blood levels which avoid reward (euphoria) due to peak effects and avoids withdrawal or craving due to low blood levels.</td>
<td>Antagonist: Binds and competitively blocks opioid reward effects.</td>
</tr>
<tr>
<td><strong>Uses of Medication</strong></td>
<td>Withdrawal and Treatment</td>
<td>Withdrawal and Treatment</td>
<td>Treatment</td>
</tr>
<tr>
<td><strong>Route of Administration</strong></td>
<td>Oral tablet or liquid</td>
<td>Sublingual tablet, sublingual or buccal film, implant, injection</td>
<td>Intramuscular (IM) injection</td>
</tr>
<tr>
<td><strong>Frequency of Administration</strong></td>
<td>Daily</td>
<td>Based on formulation and clinical needs of the patient.</td>
<td>Monthly</td>
</tr>
<tr>
<td><strong>Dosage</strong></td>
<td>Based on formulation and clinical needs of the patient.</td>
<td>Any licensed prescriber with a DEA registration and a buprenorphine waiver.</td>
<td>Any healthcare provider who has a license to prescribe (e.g., physician, nurse practitioner, physician assistant).</td>
</tr>
<tr>
<td><strong>Regulatory Context</strong></td>
<td>May only be dispensed at a certified opioid treatment program (see He-A 300 rules, part 304).</td>
<td>Initial: Weekly Interval may change based on course of treatment</td>
<td>Monthly</td>
</tr>
<tr>
<td><strong>Typical Visit Requirement</strong></td>
<td>Initial: Daily</td>
<td>Initial: Weekly Interval may change based on course of treatment</td>
<td>Monthly</td>
</tr>
<tr>
<td><strong>Cost of Medication</strong></td>
<td>Low</td>
<td>Depends on product</td>
<td>High</td>
</tr>
<tr>
<td><strong>Controlled Substance Schedule</strong></td>
<td>Schedule II</td>
<td>Schedule III</td>
<td>Not a Scheduled Medication</td>
</tr>
<tr>
<td><strong>Diversion Value</strong></td>
<td>High</td>
<td>High</td>
<td>Low</td>
</tr>
<tr>
<td><strong>Discontinuation of Medication</strong></td>
<td>Tapering Required</td>
<td>Tapering Required</td>
<td>No Tapering Required</td>
</tr>
</tbody>
</table>

* Suboxone, Zubsov, and Bunavail contain both buprenorphine and naloxone. Naloxone is an antagonist and is used to decrease potential for diversion and misuse. If used intravenously a person will experience immediate withdrawal as a result of the naloxone.

15 National Council for Behavioral Health. Webinar: Making the Case: How MAT Improves Mental Health Care for those with OUDs held by Dr. Hilary Connery on October 6, 2015.
18 He-A 300 Certification and Operation of Alcohol and Other Drug Disorder Treatment Programs, Part He-A 304 Operational Requirements for Opioid Detoxification and Methadone Maintenance, Treatment, and Rehabilitation Programs, http://www.gencourt.state.nh.us/rules/state_agencies/he-a300.html
SERVICE DELIVERY AND CLINICAL CONSIDERATIONS

There are many components related to the development, implementation, and integration of a MAT program for the treatment of OUD. An overview of each element will be described in the following sections. Federal and state requirements and best practice recommendations and resources will be identified throughout this guidance document to assist with the initiation or expansion of office-based opioid treatment (OBOT) programs. Formal structuring of office systems to support best practices in MAT is strongly encouraged to facilitate efficient patient care and reduce system stress.

Many different service models can be used to deliver MAT within each setting. The following chart provides an overview of the models that can be used in a primary care clinic or office, behavioral health/specialty addiction treatment program, and a MAT-specific setting.

<table>
<thead>
<tr>
<th>General Description</th>
<th>Primary Care Clinic or Office-Based</th>
<th>Behavioral Health/ Specialty Addiction Treatment Program</th>
<th>MAT-Specific Treatment Programs</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Engages existing PCP to become waivered</td>
<td>Provides psychosocial treatment and recovery support services</td>
<td>Establishes clinic specifically to provide buprenorphine and/or naltrexone</td>
</tr>
<tr>
<td></td>
<td>Prescribes buprenorphine and/or naltrexone</td>
<td>Employs or contracts with buprenorphine and/or naltrexone prescribers</td>
<td>Engages prescriber, psychosocial treatment provider and care coordinator</td>
</tr>
<tr>
<td></td>
<td>Arranges psychosocial treatment and recovery support services</td>
<td>Provides or refers to recovery support services</td>
<td>Provides or refers to recovery support services</td>
</tr>
</tbody>
</table>

Prescriber Roles

- Diagnoses opioid use disorder
- Inducts onto MAT
- Prescribes
- Provides routine follow-up visits

|                     | Employs waivered prescriber | Employs Medical/ Psychiatric Director or other waivered prescribers | Employs waivered prescriber |
|                     | May link to other waivered prescriber for cross coverage | Partners with waivered prescriber in community | Employs waivered prescriber |
## Overview of Buprenorphine and Naltrexone Service Delivery Models

<table>
<thead>
<tr>
<th></th>
<th>Primary Care Clinic or Office-Based</th>
<th>Behavioral Health/ Specialty Addiction Treatment Program</th>
<th>MAT-Specific Treatment Programs</th>
<th>Opioid Treatment Program (OTP)/ Methadone Clinic</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Counselor Roles</strong></td>
<td>Embed addiction counselor or contracts with outside provider</td>
<td>Designates counseling staff</td>
<td>Designates counseling staff</td>
<td>Designates counseling staff</td>
</tr>
<tr>
<td>- Provides SUD counseling</td>
<td></td>
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<td></td>
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</tr>
<tr>
<td>- Group</td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>- Individual</td>
<td></td>
<td></td>
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<tr>
<td>- Provides counseling for co-occurring disorders as needed</td>
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<tr>
<td>- Encourages and refers to recovery support</td>
<td></td>
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<tr>
<td><strong>Care Coordinator Roles</strong></td>
<td>Role may be assumed by various positions (e.g., nurse, medical assistant, counselor).</td>
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<tr>
<td>- Facilitates communication between prescriber, counselor, and patient</td>
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<td></td>
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<tr>
<td>- Provides routine support to patients outside of office visits</td>
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<tr>
<td>- Conducts drug testing and pill/film counts</td>
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<td></td>
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<tr>
<td>- Links with recovery support services</td>
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</tbody>
</table>
The following chart references the federal and state requirements and the best practices that are strongly encouraged by the state of New Hampshire. The simplest form of MAT with buprenorphine which meets federal and state regulations involves a waivered prescriber writing a prescription for a patient who meets criteria for an OUD, providing regular office visits, documenting care properly and ensuring capacity to refer patients for appropriate counseling and other appropriate ancillary services.

In addition to these requirements, the state is promoting additional best practices to support the successful delivery of MAT. Some of these recommendations include querying the Prescription Drug Monitoring Program (PDMP) each time a prescription is written, conducting routine and random drug testing and pill/film counts and practicing timely communication among the prescriber, the patient and other providers.

<table>
<thead>
<tr>
<th>Federal &amp; State Requirements</th>
<th>New Hampshire Recommendations</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Obtain buprenorphine waiver to prescribe</td>
<td></td>
</tr>
<tr>
<td>- Physician (MD/DO)</td>
<td></td>
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<tr>
<td>(eight hour waiver training)</td>
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<tr>
<td>OR</td>
<td></td>
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<tr>
<td>- Nurse Practitioner/Physician Assistant</td>
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<tr>
<td>(24 hours of training including the 8 hour waiver training)</td>
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<tr>
<td>• Conduct full evaluation and medical exam</td>
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<tr>
<td>- Verify that patient meets criteria for an opioid use disorder</td>
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<tr>
<td>- Verify that patient is deemed appropriate for MAT and medication</td>
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<tr>
<td>• Provide regular office visits</td>
<td></td>
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<tr>
<td>• Document care properly (e.g., treatment plans, confidentiality)</td>
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</tr>
<tr>
<td>• Ensure capacity to refer patients for appropriate counseling and other appropriate ancillary services</td>
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<tr>
<td>• Establish a core team of qualified staff to deliver MAT</td>
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<tr>
<td>• Provide initial and on-going training and resources to all staff</td>
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<tr>
<td>• Query the PDMP each time a prescription is written</td>
<td></td>
</tr>
<tr>
<td>• Enroll and credential with managed care organizations (MCOs), qualified health plans (QHPs), and other insurers</td>
<td></td>
</tr>
<tr>
<td>• Perform routine and random drug tests</td>
<td></td>
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<tr>
<td>• Perform routine and random pill/film counts</td>
<td></td>
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<tr>
<td>• Practice timely communication among the prescriber, the patient and other providers</td>
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</tbody>
</table>
To further outline the MAT requirements and recommended best practices, a visual representation is provided below and a Quality Planning Tool is available in Appendix I to help MAT programs review and assess their progress related to the development and implementation of the recommended best practices. Periodic use of this tool is encouraged to inform continual quality improvement. Programs can anticipate that the first one to two years after implementation will involve assessing and adjusting programming and service delivery as necessary.
A. STAFFING: Establish a Core Team
A. STAFFING: Establish a Core Team

Establishing a core team dedicated to patient care and service coordination specific to MAT is fundamental for an organized MAT setting. This team may involve clinic staff exclusively or may include partnering providers to provide comprehensive treatment services to meet patient needs.

To establish a team, it is important to identify or recruit interested and qualified staff who encompass the attitudes, values, and competence associated with treating patients with OUDs. It is recommended that the team consist of, at a minimum, a prescriber, a care coordinator, a licensed alcohol and drug counselor (LADC) or behavioral health provider with training in the treatment of SUDs, and non-clinical, administrative staff. Each of the recommended positions are described in more detail in this section.

Prescriber

**Buprenorphine**: Physicians (MD or DO), Nurse Practitioners (NPs), and Physician Assistants (PAs) who have received a waiver through the DEA (Drug Enforcement Administration) can prescribe buprenorphine.

Physicians have been able to prescribe buprenorphine since October 2002 when the FDA approved buprenorphine for clinical use in treating OUDs. The eight-hour DATA-waiver course is required in order to apply to prescribe to up to 30 patients in the first year and to increase the limit to 100 patients thereafter. Physicians who have prescribed buprenorphine to 100 patients for at least one year can apply to increase their patient limits to 275 patients under new federal regulations. As of February 27, 2017, prescribing of buprenorphine was extended to NPs and PAs per the Comprehensive Addiction and Recovery Act (CARA). 24 hours of training including the 8 hour waiver training is required in order to apply to prescribe to up to 30 patients.

**Naltrexone** (NR-NTX): This medication may be prescribed by any healthcare provider (e.g., NPs, PAs) who is licensed to prescribe medications. There is no limit on the number of patients for whom this medication may be prescribed.

Approved in October of 2010, extended-release injectable naltrexone is the most recent drug authorized for the treatment of OUDs.

**Methadone**: For the treatment of pain, methadone can be prescribed by any prescriber with a DEA registration, but for OUDs this medication can only be dispensed at a licensed opioid treatment program (OTP)/methadone clinic. If methadone is determined to be the most appropriate medication for a patient, primary care offices and clinics, behavioral health/specialty addiction treatment programs, and free-standing MAT clinics, can refer patients to one of the eight licensed OTPs in New Hampshire.

The following table recommends prescriber models by setting and medication.

---

<table>
<thead>
<tr>
<th>PRIMARY CARE CLINIC OR OFFICE</th>
<th>BEHAVIORAL HEALTH / SPECIALTY ADDICTION TREATMENT PROGRAM</th>
<th>MAT-SPECIFIC TREATMENT PROGRAM</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Buprenorphine</strong></td>
<td>Have prescriber obtain buprenorphine waiver.</td>
<td>Hire prescribers to obtain buprenorphine waiver.</td>
</tr>
<tr>
<td>Recruit interested prescriber(s) in practice to obtain buprenorphine waiver, prescribe medication, and oversee patient care.</td>
<td>Establish a working relationship with a prescriber(s) in the community waivered to prescribe buprenorphine.</td>
<td></td>
</tr>
<tr>
<td><strong>Naltrexone (XR-NTX)</strong></td>
<td>Have existing healthcare provider prescribe naltrexone.</td>
<td>Have existing provider prescribe naltrexone.</td>
</tr>
<tr>
<td>Identify existing healthcare providers to prescribe naltrexone and oversee patient care.</td>
<td>Establish a working relationship with a healthcare provider(s) in the community to prescribe naltrexone.</td>
<td>Hire or subcontract with a licensed healthcare provider to prescribe naltrexone and to participate in oversight of patient care.</td>
</tr>
</tbody>
</table>

If methadone is determined to be the most appropriate medication for patients, providers can establish care coordination plans with one of the state’s eight methadone clinics. For a list of OTPs, visit the NH Alcohol and Drug Treatment Locator, www.nhtreatment.org.
Buprenorphine Waiver Process

**TO QUALIFY FOR A BUPRENO PHINE WAIVER, A PRESCRIBER MUST:**

1. Be a licensed physician (MD or DO), nurse practitioner, or physician assistant
2. Meet and verify any one or more of the following criteria:
   a. Complete DATA-waiver course on the management and treatment of patients with opioid use disorders as provided by an approved vendor. NPs and PAs are required to complete 24 hours of training including the 8 hour waiver training.
   b. Hold a subspecialty board certification in addiction psychiatry from the American Board of Medical Specialties.
   c. Hold an addiction certification from the American Society of Addiction Medicine.
   d. Hold a subspecialty board certification in addiction medicine from the American Osteopathic Association.
   e. Have participated as an investigator in one or more clinical trials leading to the approval of a narcotic medication in Schedule III, IV, or V for maintenance or detoxification treatment.
   f. Have other training or experience that the state medical licensing board or Health and Human Services considers a demonstration of the physician’s ability to treat and manage patients with opioid dependency.
3. Submit notification of intent to SAMHSA.
   http://buprenorphine.samhsa.gov/forms/select-practitioner-type.php

SAMHSA will send a letter within 45 days with approval status. If approved, a DEA identification number will be provided to treat up to 30 patients for the first year.

Physicians who have prescribed buprenorphine for a year can submit a second letter of intent to treat 100 patients. After treating at this patient limit for a year, physicians can apply to increase to 275 patients.

For more information: https://www.samhsa.gov/medication-assisted-treatment/buprenorphine-waiver-management

**BUPRENO PHINE WAIVER TRAININGS**

Training must be obtained from one of the following approved training providers. Different learning formats are offered at varying costs.

**Providers’ Clinical Support System for Medication Assisted Treatment (PCSS-MAT) - FREE training**
(https://pcssmat.org/education-training/mat-waiver-training/)

**American Academy of Addiction Psychiatry (AAAP)**
(https://www.aaap.org/education-training/buprenorphine/)

**American Society of Addiction Medicine (ASAM)**
(https://www.asam.org/education/live-online-cme/buprenorphine-course)

**American Osteopathic Academy of Addiction Medicine (AOAAM)**
(http://www.aoaam.org/?page=PCSSMAT&hhSearchTerms=%22PCSS-MAT%22)
Care Coordinator

Care coordination is a critical component for effective delivery of MAT and patient care. How care coordination is provided often varies from program to program, but there are components of care coordination that are consistent across different styles, approaches and practice settings.

Care coordination often involves a range of tasks and responsibilities specific to medication assistance, including but not limited to, coordinating induction, administering drug tests, and lab screens and monitoring results, collaborating with other providers in compliance with Title 42, Part 2 of the Code of Federal Regulations (42 CFR, Part 2), and assisting patients with accessing treatment, recovery support services, and other ancillary services. Depending on the structure and capacities of the MAT setting, a case manager, medical assistant, physician's assistant, nurse, or another staff member may assume the role of care coordinator.

Example: Using Nurses to Coordinate Patient Care

In 2003, Boston Medical Center (BMC) created the Collaborative Care Model of Office-Based Opioid Treatment also known as the Massachusetts Model in an effort to expand access to buprenorphine treatment. The model utilizes Nurse Care Managers (NCMs) to provide clinical support to waivered physicians. Specifically, the NCM is the initial contact for patients and serves as the main liaison between the patient and physician throughout treatment. The NCM is responsible for conducting the initial patient assessment to better understand the patient’s medical, social, and psychiatric history; works with the patient through the induction process; provides stabilization and maintenance support through weekly appointments and telephone check-ins; and conducts urine toxicology screens and verifies behavioral health counseling. Additionally, NCMs are responsible for relapse prevention, overdose education and support for patient self-management.1

Since the program’s inception, BMC has grown to serve over 500 patients with twenty-four waivered primary care physicians.

In 2007, this model was implemented in community health centers through support provided by the Massachusetts Bureau of Substance Abuse Services (BSAS). By 2017, thirty-three health centers, in addition to BMC, were enrolled in the State Office-Based Addiction Treatment-Buprenorphine Program and the number of waivered physicians in Massachusetts increased from 24 to over 600.2 Since the grant was disseminated across the Commonwealth over 10,000 patients have been served. Each NCM has a caseload of 125 patients (8-12 patients per day) and receives assistance from a medical assistant. Additionally, as of 2013, 67% of the patients stayed in treatment for more than twelve months and 50% for more than five years.3

Information obtained from Colleen LaBelle, M.S.N., RN – B.C., C.A.R.N., Director of Boston Medical Center’s OBAT on February 9, 2018.

1. LaBelle, C. T.; Bergeron, L. P.; Wason, K.W.; and Ventura, A. S. Policy and Procedure Manual of the Office Based Addiction Treatment-Buprenorphine Program and the number of waivered physicians in Massachusetts increased from 24 to over 600. Since the grant was disseminated across the Commonwealth over 10,000 patients have been served. Each NCM has a caseload of 125 patients (8-12 patients per day) and receives assistance from a medical assistant. Additionally, as of 2013, 67% of the patients stayed in treatment for more than twelve months and 50% for more than five years. 3.


The credentials held by care coordinators is secondary to their understanding of the nature of addiction and behaviors associated with this disease, in combination with a caring and problem solving approach to challenges.

Many existing MAT programs distribute responsibilities across available staff. However, treatment retention and compliance can be vastly improved through identifying one or more positions to coordinate care for all MAT patients. For MAT settings in which all services are not co-located, care coordination becomes even more critical.

**Behavioral Health/Addiction Clinician**

MAT combines medication assistance with behavioral health and/or SUD treatment and recovery support services such as recovery coaching and community-based support groups. Studies have found that programs providing regular, structured, SUD focused counseling had better outcomes than programs providing little or no counseling. Having an on-site LADC/MLADC or a behavioral health clinician with training in the treatment of SUDs will help to encourage behavior change and will also hold patients accountable in, thereby receiving the support they will need in recovery. If the MAT program does not have SUD treatment services on-site, it will be crucial that formal agreements be established with several treatment providers offering different levels of care in an effort to support a patient’s recovery. Additionally, it will be important for the care coordinator to consistently monitor treatment attendance based on program expectations and routinely provide and obtain updates from the external providers. Please refer to Section G: Psychosocial Treatment and Recovery Support Services which describes the levels of care and suggested programming.

**Administrative Staff**

Non-clinical and administrative staff are often responsible for obtaining patient intake information and consents, handling the billing and other accounting procedures, and most importantly, they are the first person the patient comes in contact with. Thus, it is important that these personnel receive the same education and training as clinical staff to include addiction as a disease, pharmacotherapy and stigma-related issues. Staff should also receive on-going record keeping and confidentiality training. Ensuring that the patient is welcomed into the program beginning at intake can positively influence the treatment experience.

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IV. B. TRAINING & RESOURCES: Provide Initial and On-Going Training & Resources
Patient outcomes are influenced by a variety of factors. Staff can play a significant role. It is important to ensure that the attitudes, values, and competence around MAT and interactions with patients among all staff are conducive for delivering MAT services. All staff should have on-going access to training and supervision, current literature and other resources. The following is a list of resources related to MAT best practices and service delivery models as well as resources by medication and topic area and information for accessing SUD treatment and recovery support services and other resources for patients, families and friends.

### MAT BEST PRACTICE RESOURCES

**The ASAM National Practice Guidelines for the Use of Medications in the Treatment of Addiction Involving Opioid Use**

**SAMHSA TIP 63: Medications for Opioid Use Disorders**

**SAMHSA Medication Assisted Treatment of Opioid Use Disorder**
- Pocket Guide - [https://store.samhsa.gov/shin/content/SMA16-4892PG/SMA16-4892PG.pdf](https://store.samhsa.gov/shin/content/SMA16-4892PG/SMA16-4892PG.pdf)

**American Hospital Association, Stem the Tide: Addressing the Opioid Epidemic**

**Providers’ Clinical Support System For Medication Assisted Treatment**
- [www.pcsmiat.org](http://www.pcsmiat.org)

**MATx Mobile App by SAMHSA**

### RESOURCES ON MAT MODELS

**Agency for Healthcare Research and Quality, Medication-Assisted Treatment Models of Care for Opioid Use Disorder in Primary Care Settings**

**Primary Care-Based Models for the Treatment of Opioid Use Disorder: A Scoping Review**
# RESOURCES BY MEDICATION

## BUPRENORPHINE

**SAMHSA TIP 40: Clinical Guidelines for the Use of Buprenorphine in the Treatment of Opioid Addiction**
- Quick Guide – https://store.samhsa.gov/shin/content/KAPT40/KAPT40.pdf

**Buprenorphine Treatment: Training for Multidisciplinary Addiction Professionals**

## NALTREXONE

**Clinical Use of Extended Release Injectable Naltrexone in the Treatment of Opioid Use Disorder: A Brief Guide**

## METHADONE

**SAMHSA TIP 43: Medication Assisted Treatment for Opioid Addiction in Opioid Treatment Programs**
- TIP - https://store.samhsa.gov/shin/content//QGCT43/QGCT43.pdf
- Knowledge Application Program Key - https://store.samhsa.gov/shin/content//SMA12-4108/SMA12-4108.pdf

**Recovery-oriented Methadone Maintenance**

# RESOURCES BY TOPIC AREA

## Screening

**Screen and Intervene: NH S·BI·RT Playbook Version 2.1**
- http://sbirtnh.org/playbook/

**Institute for Research, Education, & Training in Addictions**
- www.ireta.org

## Assessment

**SAMHSA TIP 42: Substance Abuse Treatment for Persons With Co-Occurring Disorders**

## Induction

**The ASAM National Practice Guidelines for the Use of Medications in the Treatment of Addiction Involving Opioid Use**

**Withdrawal Scales**
- Objective Opiate Withdrawal Scale (OOWS) - https://www.ncbi.nlm.nih.gov/books/ NBK143183/
- Subjective Opiate Withdrawal Scale (SOWS) - http://www.buppractice.com/node/5775

## Confidentiality

**Substance Use Disorder Privacy Workbook: 42 CFR Part 2**

## Diversion Control

**Diversion Control Protocol Template for Opioid Use Disorder Treatment Providers**
### RESOURCES BY TOPIC AREA (CONTINUED)

<table>
<thead>
<tr>
<th>Drug Testing</th>
<th><strong>Appropriate Use of Drug Testing in Clinical Addiction Medicine</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>Urine Drug Testing in Clinical Practice</strong></td>
</tr>
<tr>
<td></td>
<td><strong>The ASAM Appropriate Use of Drug Testing in Clinical Addiction Medicine</strong></td>
</tr>
<tr>
<td></td>
<td>• Webinar Series - <a href="https://elearning.asam.org/drugtestingwebinars">https://elearning.asam.org/drugtestingwebinars</a></td>
</tr>
</tbody>
</table>

### NH SUBSTANCE USE DISORDER TREATMENT RESOURCES

<table>
<thead>
<tr>
<th>NH Statewide Addiction Crisis Line</th>
</tr>
</thead>
<tbody>
<tr>
<td>• 1-844-711-HELP (4357)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>NH Alcohol and Drug Treatment Locator</th>
</tr>
</thead>
<tbody>
<tr>
<td>• <a href="http://www.nhtreatment.org">www.nhtreatment.org</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>NH Department of Health and Human Services, Bureau of Drug and Alcohol Services Resource Guide</th>
</tr>
</thead>
</table>

### RESOURCES FOR PATIENTS, FAMILY AND FRIENDS

<table>
<thead>
<tr>
<th>SAMHSA Decisions in Recovery: Treatment for Opioid Use Disorder</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>ASAM Opioid Addiction Treatment: A Guide for Patients, Families and Friends</th>
</tr>
</thead>
<tbody>
<tr>
<td>• <a href="http://eguideline.guidelinecentral.com/i/706017-asam-opioid-patient-piece/0">http://eguideline.guidelinecentral.com/i/706017-asam-opioid-patient-piece/0</a>?</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Family Resource Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>• <a href="http://www.familyresourcectr.org/">http://www.familyresourcectr.org/</a></td>
</tr>
</tbody>
</table>
IV. C. BILLING:
Establish Billing Protocol
C. Establish Billing Protocol

Services can be covered through different payer/payment mechanisms to include cash and third-party payers. While cash can be collected to cover the services that are delivered, it is recommended that office-based opioid treatment programs credential with third-party payers in an effort to better support patients and their ability to access available services.

**Non-Insurance Payment Model:** Establish a payment structure to identify the cost of services and when and how payment will be collected. Policies on how to address late payments and patients who may not be able to pay for services in full are strongly recommended.

**Third-Party Payer Reimbursement Model:** Enroll and credential with managed care organizations (MCOs), qualified health plans (QHPs), and other insurers. The MCOs and other third-party carriers use specific strategies to help manage the prescribing of addiction medicines. It is strongly recommended that MAT programs familiarize themselves with the requirements of each carrier, and the time it takes to meet requirements prior to prescribing medication to ensure that the patient does not become responsible for unpaid claims.

For more information about third-party reimbursement, please visit:

- Premium Assistance Program (PAP) - http://www.dhhs.state.nh.us/ombp/pap/
- NH Health Protection Program (NHHPP) - http://www.dhhs.nh.gov/ombp/nhhpp/
Drug utilization reviews (DURs) may be initiated by a MCO or third-party carrier in which claims documentation is reviewed against a clinical database to identify patient prescribing discrepancies (e.g., duplication of prescriptions, incompatibility with other prescriptions).

Legislation (Senate Bill 158) was passed on July 3, 2017, and went into effect on August 28, 2017, to “declare that if substance use disorder services are a covered benefit under a health benefit plan, a health carrier that has authorized or approved medication assisted treatment for such services shall not require a renewal of a prior authorization more frequently than once every 12 months.”22 A sunset clause is not in place and is, therefore, indefinite unless repealed. This legislation applies to all medication products and formulations for the treatment of opioid and alcohol use disorders.23

To file a complaint and to initiate an emergency appeal process, contact the Consumer Services Unit at 603-271-2261 or submit a complaint online at: https://www.nh.gov/insurance/complaints/index.htm.
IV. D. EVALUATION:
Establish a Process for Assessing Patients
D. EVALUATION: Establish a Process for Assessing Patients

Prior to prescribing medication a thorough evaluation should be conducted with the patient to identify if he/she is an appropriate candidate for MAT and, if so, the type of medication that would be most suitable.

A clinical and medical assessment is needed to determine the level of care the patient meets. Understanding the patient’s medical history, past and current use of alcohol and/or drugs, family background, environment and other factors, will help identify which medication and psychosocial treatment will be most appropriate.

It is recommended that the behavioral health clinician and prescriber be involved with the evaluation process. The following indicates the steps for conducting a thorough evaluation.24

1. **Conduct Patient Assessment**: Utilize evidence-based tools such as the Addiction Severity Index (ASI)25, a semi-structured assessment tool available on the public domain, to evaluate an individual.
   a. Evaluate the patient’s physical, mental, and emotional health, past and current substance use, and medical history.
   b. Identify current and past medications, allergies, pregnancy status, personal history of infectious diseases such as hepatitis, HIV, and TB, and social and environmental factors.
   c. Engage the patient in treatment by asking open-ended questions to identify his/her treatment goals.
   d. Utilize information gathered, including how patient’s overall assessment aligns with ASAM criteria to assess level of care.

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Sample Open-Ended Questions:
- What was your first exposure to opioids?
- Tell me about your use?
- How do you use opioids?
- What other substances do you use?
- What prescribed medicines do you take regularly?
- What medical conditions do you have or have you been treated for?
- Is there a chance you could be pregnant?
- What are your goals for treatment?
- What services and supports have been helpful to you in the past?
- What services and supports would be helpful to you?
- Who is a support to you?
The table below lists appropriate observations for each ASAM dimension that would qualify an individual for needing opioid pharmacotherapy as a component of overall treatment.

<table>
<thead>
<tr>
<th>ASAM Dimensions</th>
<th>Observation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>DIMENSION 1:</strong> Intoxication and/or Withdrawal Potential</td>
<td>Physiologically dependent on opiates and requires some form of treatment to assist in alleviating withdrawal symptoms. It is possible that patients will qualify for MAT without being physically dependent on opioids (i.e., diagnosis of OUD without recent use but risk of use based on cravings or environment, or periodic use in setting of addiction).</td>
</tr>
<tr>
<td><strong>DIMENSION 2:</strong> Biomedical Conditions and Complications</td>
<td>None or manageable with outpatient medical monitoring</td>
</tr>
<tr>
<td><strong>DIMENSION 3:</strong> Emotional/Behavioral/Cognitive Conditions and Complications</td>
<td>None or manageable in an outpatient structured environment</td>
</tr>
<tr>
<td><strong>DIMENSION 4:</strong> Readiness to Change</td>
<td>Ready to embark on changes associated with abstinence</td>
</tr>
<tr>
<td><strong>DIMENSION 5:</strong> Relapse/Continued Use/Continued Problem Potential</td>
<td>At risk of relapse/continued use and willing to engage in structured treatment to promote treatment progress</td>
</tr>
<tr>
<td><strong>DIMENSION 6:</strong> Recovery Environment</td>
<td>Has supportive recovery environment and/or options for a stable living environment</td>
</tr>
</tbody>
</table>

2. **Conduct Physical Exam:** An exam should be performed by either the prescribing physician or another healthcare provider prior to prescribing medication. The exam should include identifying physical signs of opioid use, intoxication, withdrawal, and other complicating signs of SUD (e.g., abscesses, cellulitis) as well as overall physical health including nutritional status. Several opioid withdrawal scales are available to help a clinician identify and quantify OUDs. These scales include:

a. **Objective Opiate Withdrawal Scale (OOWS)**\(^{26}\) – Tool for determining level of withdrawal (see Appendix II: *Objective Opiate Withdrawal Scale (OOWS)*).

b. **Subjective Opiate Withdrawal Scale (SOWS)**\(^{27}\) – Self-reporting tool for identifying opiate withdrawal (see Appendix III: *Subjective Opiate Withdrawal Scale (SOWS)*).

c. **Clinical Opiate Withdrawal Scale (COWS)**\(^{28}\) – Tool for identifying signs and symptoms which integrates subjective and objective items (see Appendix IV: *Clinical Opiate Withdrawal Scale (COWS)*).

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3. **Conduct Laboratory Tests/Drug Tests:** The following should be considered at the time of initial evaluation:
   a. infectious disease (tuberculosis, hepatitis A, B, C, sexually transmitted diseases and HIV);
   b. pregnancy test;
   c. blood count;
   d. drug testing; and
   e. liver function testing.

Depending on the results of these tests further follow up may be required.

4. **Determine Diagnosis:** A diagnosis of OUD must be identified before prescribing a medication. The assessment, physical exam, drug testing, and other information gathered during the evaluation process will be essential to determine the diagnosis. A patient must be diagnosed with at least a “mild” OUD, two of eleven criteria indicated in the Diagnostic and Statistical Manual of Mental Disorders, 5th Edition (DSM-5) met by the patient within the last twelve months. A non-medical clinician can determine this diagnosis; however, the prescriber should confirm the diagnosis. The diagnosis of an SUD/OUD is followed similar to any chronic illness. It is important to review continued drug and alcohol use with patients, symptoms of craving, physical symptoms that may occur with cessation of drug use and side effects of prescribed medications. For more details, see Section E. Treatment Planning.

5. **Query PDMP:** The NH PDMP grants access to system accounts to practitioners and approved delegates so that they may enter and review controlled substance dispensing information on their patients. Per NH law, it is a requirement that prescribers review data prior to prescribing an opioid when treating or managing a patient for pain. It is essential that all prescribers review data prior to prescribing scheduled medications in an effort to ensure appropriate prescribing.

Per NH law, each dispenser is required to submit information into the PDMP regarding each prescription dispensed for a Schedule II, III, or IV controlled substance. In accordance with transmission methods, information is to be submitted daily by the close of business on the next business day from the date the prescription was dispensed. Veterinarians shall submit the information no more than 7 days from the date the prescription was dispensed. Dispensers who have a federal DEA license, but who do not dispense controlled substances may request a waiver from the requirements of having to report to the PDMP from the board.

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**Opioid Use Disorder Severity Classifications:**

- **Mild:** 2 – 3 symptoms
- **Moderate:** 4 – 5 symptoms
- **Severe:** 6 – 11 symptoms
To register in the NH Prescription Drug Monitoring Program:

1. Open an Internet browser window and navigate to the following URL: https://newhampshire.pmpaware.net/login
   a. Click “Create an Account”
   b. Enter a current, valid email address
   c. Select and enter a password twice for validation (a password must contain at least 8 characters, including 1 capital letter and 1 special character (such as !, @, #, $))
   d. Click “Save and Continue”

2. At the role selection screen, expand the role categories to select the role that best fits your profession.
   a. Click “Save and Continue”

3. A message is temporarily displayed stating that an email has been sent to your email address for verification.
   a. The email will arrive in your inbox within a few minutes
   b. Within this email, click the link to verify that your email address is valid and current.

4. After validation, you will be redirected to the demographics screen.
   a. Enter your name, date of birth, employer information, and other information as configured by the PDMP Administrator (required fields are marked with a red asterisk).
   b. Please enter all active DEA numbers associated with your NH license, if applicable.
   c. Click “Submit Your Registration”

5. You will be taken to a landing page notifying you that your account is pending approval.
   a. Additional validation documents are not required, as is indicated by the “None Required” message in the “Validation Documents Required” column.

PDMP administrators will process the registration within 24 hours. If approved, notification will be sent via email to set up a password. If the request is not approved, an email with an explanation as to why registration was not approved will be sent. Please contact 603-271-6978 if you have not received some type of communication after you have submitted an application for registration.
The following table provides recommendations for when and by whom each evaluation component may be initiated.

<table>
<thead>
<tr>
<th>Evaluation Components</th>
<th>Staff Responsible for Component</th>
<th>Initiation of Evaluation Component</th>
</tr>
</thead>
</table>
| **Assessment**         | Behavioral Health/Addiction Clinician  
                        Strongly recommended that prescriber conduct an abbreviated assessment | Assessment may be completed over a period of a few sessions; however, a shortened version is essential at intake to identify patient history and needs necessary to prescribe the appropriate pharmacotherapy. |
| **Physical Exam**      | Prescriber or other health care provider | Prior to prescribing pharmacotherapy |
| **Lab/Drug Tests**     | Prescriber or other healthcare provider may order  
                        May be conducted in-house or an outside lab may be used | Prior to prescribing pharmacotherapy and ongoing |
| **Diagnosis**          | Behavioral Health/Addiction Clinician  
                        Prescriber must confirm diagnosis | Prior to prescribing pharmacotherapy |
| **PDMP Check**         | Prescriber or other approved designee | Prior to prescribing pharmacotherapy |

**Example: Promoting Individualized Care through Comprehensive Evaluation**

A wide array of services to include primary care, addiction medicine and psychiatry are offered at one practice. The addiction program offers individual and group counseling and office-based opioid treatment. Prior to prescribing medication, an evaluation of the patient is conducted which takes approximately three hours. The patient meets with the intake and project coordinator who conducts a 1.5 – two-hour assessment, a half hour is spent with the addiction medicine physician who also performs a physical exam, and a one-hour psychiatric consult is provided. This comprehensive evaluation allows the care team to identify the appropriate treatment needed. The model this practice utilizes, in which all services are available, assists with the evaluation process, and also allows for patients to receive specialized and coordinated care.

*Information obtained from Dr. Mark Logan, Green Mountain Family Practice Medicine, Rutland, VT in September 2015.*
IV. E. TREATMENT PLANNING:
Monitor Patient Progress
E. TREATMENT PLANNING: Monitor Patient Progress

After the patient has been evaluated, the prescriber will determine the appropriate medication based on information collected from the patient related to his or her history, and based on medical and social factors. A behavioral health clinician can assist with developing a plan for psychosocial treatment. The plan should be the result of shared decision-making with the patient, and may include supportive family or friends if the patient chooses. To determine the best plan, the prescriber and clinician collaboratively review the following:

- Co-morbid medical conditions
- Socioeconomic factors (e.g., transportation, child care, employment/education)
- Medication adherence
- Setting/Level of care (e.g., more structure, frequency of visits)

If the prescriber and the clinician are not considerate of these factors, medication and psychosocial treatment adherence may be adversely affected and the patient’s recovery compromised. Two respective treatment plans, one for monitoring MAT and one for behavioral health treatment, can be developed. One inclusive plan is acceptable for settings that provide both services.

The following highlights recommended components to include in the medication treatment plan and provides examples that may be included under each component. Plans should be individualized to meet the needs and goals of the patient.

<table>
<thead>
<tr>
<th>Components</th>
<th>Considerations/Examples</th>
</tr>
</thead>
<tbody>
<tr>
<td>Diagnosis</td>
<td>This diagnosis will be made with the assistance of behavioral health professionals familiar with the DSM-5 criteria for use disorders; other co-morbid diagnoses may exist and also need to be documented and addressed within the context of integrated care. (e.g., Opioid Use Disorder, severe, dependence)</td>
</tr>
</tbody>
</table>
| Goals of Treatment              | • Abstinence from illicit opioids or substances  
• Cessation of tobacco products  
• Abstinence from use of needles  
• Treatment completion of hepatitis C infection (if appropriate) |
| Treatment Objectives (over a defined period of time) | • By X week on MAT drug tests will be negative for illicit opioids |
| Medication Plan                 | • Medication prescription (type of medication, dose, and other instructions)  
• Participate in weekly in-person visits for first four weeks followed by…  
• Every other week visits with prescriber alternating with nurse care coordinator  
• Check-in calls once a week |
| Counseling Plan                 | • Varies by patient and site  
• Level of care will be determined by prescriber and behavioral health clinician |
### MAT Treatment Plan Components

<table>
<thead>
<tr>
<th>Recovery Support Expectations</th>
<th>Plan for Patient Participation (including for non-adherent patients, voluntary discharge, treatment completion)</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Participate weekly in mutual help/12 step programs</td>
<td>• More frequent visits</td>
</tr>
<tr>
<td>• Participate in other community-based supports</td>
<td>• Referral to higher level of care</td>
</tr>
<tr>
<td></td>
<td>• Reduction in dose of buprenorphine</td>
</tr>
<tr>
<td></td>
<td>• Meeting with provider and team to determine next steps</td>
</tr>
</tbody>
</table>

Additionally, an agreement and informed consent for medication, release of information for any agencies and other physicians and providers, induction to include labs, drug testing at each visit, and querying of the PDMP prior to visit to evaluate adherence are necessary. Completion of these components may be documented in the treatment plan at the discretion of the program.

In the event that a patient does not follow the plan and/or relapses, it is recommended that the prescriber and clinician review and revise treatment plans accordingly, rather than summarily discharging a patient. In addition to the treatment plan, a treatment agreement can be a helpful tool to clarify treatment goals, identify and reinforce expectations and promote medication adherence. A sample treatment agreement for the prescribing of opioid medications is provided in Appendix V: Sample Treatment Agreement.

The length of time that a medication is prescribed for a use disorder is not defined by best practices other than to note that the longer one is treated with medication, the longer the person typically remains abstinent. There are times that the patient and the prescriber will discuss changes to the original regimen. This might be the case when the patient has made changes in his or her life compatible with recovery (avoiding triggers, involvement with healthy activities, etc.). At other times it may be necessary to make changes because the medication is not effective or causing side effects. The prescriber and the clinician can work collaboratively to determine the best way to support the patient and the regimen that will suit the individual.

There are times that family members, friends or others in the person’s sphere exert pressure on the individual based on preconceived notions, opinions and inaccurate understanding of MAT. Best practice does not support weaning medication once it is started unless reviewed with the prescriber and patients’ team of caregivers and all understand the risk and benefit involved.

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<table>
<thead>
<tr>
<th>Sample Treatment Timeline</th>
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</thead>
<tbody>
<tr>
<td>Week 0</td>
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<tr>
<td>Week 1</td>
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<tr>
<td>Week 2</td>
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<td>Week 3</td>
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<td>12 Weeks</td>
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<tr>
<td>Monthly</td>
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<tr>
<td>Twice Per Year</td>
</tr>
<tr>
<td>At 6 Months</td>
</tr>
<tr>
<td>At 12 Months</td>
</tr>
</tbody>
</table>
IV. F. INDUCTION: Start Patients on Buprenorphine
F. INDUCTION: START PATIENTS ON BUPRENORPHINE

The goal of the induction phase is to find the dose of buprenorphine that relieves the patient of craving and withdrawal symptoms. A waivered prescriber is responsible for evaluating and monitoring the patient during the induction phase. The induction phase has been described as an observed event in an office setting though many experts site home induction as effective and safe in appropriate cases.30

Before induction the patient should not have any signs of intoxication or sedation; drug testing needs to correlate with patient self-report. Symptoms of opioid withdrawal need to be documented. This can be evaluated using the Clinical Opiate Withdrawal Scale (COWS) (Appendix IV).

There may be situations in which induction with buprenorphine is conducted even though a patient has been free of opioids for some time and is not in acute opioid withdrawal (for example: post-detox, post-hospitalization, post-incarceration). In these cases, the COWS need not be utilized to determine timing of dosing.

Some patients may already be taking daily buprenorphine illicitly with no other opioids, as documented by drug test results. Induction may not be necessary in these cases as per the discretion of the prescriber.

Dosing of Buprenorphine:

1. The typical first dose of buprenorphine is 2/0.5 to 4/1mg and the sublingual tab/film should be observed to have dissolved completely under the tongue (this can take as long as 15 minutes).

2. Have patient demonstrate proper medication administration:
   a. Tab/film placed under tongue
   b. No food/drink during administration
   c. Allow saliva to pool in front of mouth
   d. Spit out saliva once tab/film dissolved

3. After the first dose, patients will need to wait in the office or waiting room and be checked after 30-60 minutes for adverse effects (i.e., change in mental status, difficulty breathing, hives, sedation) and to repeat the COWS to evaluate symptoms.

4. A repeat dose of 2/0.5-4/1 mg can be used 1-2 hours after the first dose if withdrawal symptoms are still present. A total first day dose of buprenorphine/naloxone should not exceed 16/4mg.

5. After the first day's induction dose the patient should be contacted and/or observed in office by designated staff.

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6. Dosing should be based on the experience from induction.
   a. If symptoms were relieved, then the dose should be kept at the total dose used for induction.
   b. If symptoms were not relieved, then buprenorphine can be titrated in increments of 2/0.5-4/1 mg daily.
7. Stabilization/maintenance dosing is variable but rarely exceeds a total daily dose of 16/4 mg.
IV. G. PSYCHOSOCIAL TREATMENT & RECOVERY SERVICES: Identify How Substance Use Disorder Services Will Be Delivered
G. PSYCHOSOCIAL TREATMENT & RECOVERY SUPPORT SERVICES: Identify How Substance Use Disorder Services Will Be Delivered

There are three important parts to MAT: medication, SUD treatment and recovery support services and care coordination. Studies have found that programs providing regular, structured, SUD-focused counseling had better outcomes than programs providing little or no counseling.\(^{31}\) Additionally, to maintain a buprenorphine waiver, the prescriber must be capable of referring patients for counseling and other ancillary services.

The following chart highlights key considerations for ensuring patients receive psychosocial services.

<table>
<thead>
<tr>
<th>DELIVERY OF PSYCHOSOCIAL SERVICES</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ON-SITE</strong></td>
</tr>
<tr>
<td>Hire a LADC/MLADC or behavioral health clinician who has training in the treatment of SUDs</td>
</tr>
<tr>
<td>Identify the type of treatment that will be provided (e.g., individual, group, intensive outpatient counseling)</td>
</tr>
<tr>
<td>Identify the psychosocial approaches that will be used (e.g., CBT, MET)</td>
</tr>
<tr>
<td>Determine the frequency of services</td>
</tr>
<tr>
<td>Review psychosocial treatment expectations and responsibilities with patient</td>
</tr>
<tr>
<td>Develop and routinely update treatment plan collaboratively with patient</td>
</tr>
<tr>
<td>Refer to recovery support and other ancillary services</td>
</tr>
</tbody>
</table>

Below are the most common treatment options used in conjunction with MAT. MAT can be provided during any level of care. Advantages of group counseling over individual counseling include the opportunity for patients to interact and problem solve with their peers.\(^{32}\)

- **Individual Outpatient Counseling** – Service provided by a clinician to assist an individual in achieving treatment objectives through the exploration of SUDs and their effects, including an examination of attitudes and feelings, and considering alternative solutions and decision-making with regard to alcohol and other drug-related problems.
- **Group Outpatient Counseling** – Service provided by a clinician to assist two or more individuals and/or their families/significant others in achieving treatment objectives through the exploration of SUDs and their effects, including an examination of attitudes and feelings, and considering alternative solutions and decision-making with regard to alcohol and other drug-related problems.
- **Family Counseling** – Provides education, allows family members to express their feelings and concerns, and helps secure the family’s support for the person in recovery.
- **Intensive Outpatient Services** – Structured individual and group alcohol and/or other treatment services and activities that are provided according to an individualized treatment plan. Services for adults are provided at least nine hours per week and services for adolescents are provided at least six hours per week.

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The following are additional treatment options available in NH.

- **Partial Hospitalization (PHP)** – Combination of 20 or more hours per week of group and individual sessions in conjunction with, either directly or through referral, medical and psychiatric services, psychopharmacological services, addiction medication management, recovery support services and 24-hour crisis services.

- **Residential Services** – Program providing 24-hour support and services where an individual lives full time at the program and receives individual and/or group counseling, educational sessions and introduction to self-help groups.

Group medical visits have been used in some MAT practices in an effort to provide treatment services more efficiently. These involve the prescriber and behavioral health/addiction clinician co-facilitating a group with a ten-minute individual medical appointment preceding or following the group.

**Example: Utilizing Group Medical Visits to Provide Substance Use Disorder Treatment**

An independent OBOT program uses a group medical visit approach for delivering psychosocial and medical treatment. This program is designed to be between 18-24 months. Each week patients are required to participate in a group visit which is facilitated by an addiction clinician, be involved with treatment planning, and complete a urine drug test which tests for 12 substances, including buprenorphine. The group structure is based on evidenced-based curriculum as well as some elements taken from 12 step programs. A prescriber is present during the group once a month (every 30 days) to answer and discuss any medical-related questions. Each group consists of no more than twelve people to ensure adequate opportunity for everyone to share. Before or after the group, the prescriber meets with each patient for a ten-minute check-in to review treatment plan goals, discuss medication adherence, side effects, treatment progress and concerns. This treatment model provides patients with the opportunity to problem solve and gain support from their peers while also being able to discuss medical concerns directly with the prescriber.

*Information obtained from Groups, Heather Prebish, Clinical Director, on December 7, 2017.*
Different treatment interventions can be used to initiate behavior change. Some approaches utilize positive reinforcement while others capitalize on readiness to change. The box to the right lists some of the more commonly used treatment interventions.

Regardless of the type of treatment or approach used, several topics are essential including:

- Education about addiction and the effects of substances;
- Education about relapse prevention strategies to learn skills to attain and maintain recovery;
- Education on opioid-related health issues (e.g., HIV, Hepatitis);
- Providing linkages to existing family support systems; and
- Providing referrals to community supports.

In addition to treatment services, recovery support services can be made available during any stage of a patient’s recovery. Specifically, Peer Recovery Support Services (PRSS) are non-clinical services designed to help people achieve and maintain their recovery provided by people with lived experience of addiction and recovery. Many of these services can be accessed at community-based Recovery Centers.

Peer Recovery Support Services include:

**Telephone Peer Recovery Support Services:** Scheduled and as needed telephone contact that provides peer support and encouragement as well as information about community resources, mutual support groups and other supports that may be available to individuals in or seeking recovery.

**Peer Recovery Coaching:** Services provided by trained peers who serve as guides and mentors to individuals seeking or in recovery in order to assist those individuals with developing a recovery plan and removing barriers to recovery.

**Wellness Activities:** Activities vary by Recovery Center and may include gardening, yoga and meditation, financial literacy, goal setting, work readiness training and more.

**Mutual Support Group Meetings:** Every Recovery Center makes space available for a variety of recovery groups including Alcoholics Anonymous, Narcotics Anonymous, Al-Anon, and family support groups.

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Example: Supporting Patient Needs by Offering Multiple Pharmacotherapy and Psychosocial Treatment Options

One OTP offers a full array of SUD services to include most products and formulations of methadone, buprenorphine, and naltrexone and a variety of psychosocial treatments including residential treatment. These services are made available to patients depending on multiple factors including physiological aspects, socioeconomic factors, setting (e.g., more structure, frequency of visits), and medication adherence. Patients are required to participate in one group session per month, brief psychosocial counseling with a physician monthly, and are encouraged to participate in recovery support groups.

Information obtained from Stephen Straubing MD, DABAM, Meridian Behavioral Healthcare, Gainesville, FL on October 8, 2015.

The NH Alcohol and Drug Treatment Locator is an online directory for locating alcohol and drug treatment and recovery support service providers in New Hampshire who offer evaluation services, withdrawal management, outpatient counseling, residential treatment, recovery support services and other services by location, service type, population/specialties served, and/or payer.

The Treatment and Recovery Resource Guides list treatment and recovery support services funded by the NH Department of Health and Human Services, Bureau of Drug and Alcohol Services. These resource guides can be accessed at: https://www.dhhs.nh.gov/dcbcs/bdas/guide.htm.
IV. H. DRUG TESTING: Establish Policies and Procedures
**H. DRUG TESTING: Establish Policies and Procedures**

Drug testing is a tool that uses a biologic sample to detect presence or absence of a specific drug as well as specific metabolites of drugs within a specified window of time. The use of drug testing provides a source of information to complement self-report, collateral reports, and provider assessments. Drug testing should be considered therapeutic and NOT punitive and used for treatment planning assistance. In addition, it can be helpful in exploring denial, motivation, and actual substance use behavior. It is important for a physician or other provider to understand the various testing techniques, their sensitivity and specificity, and cost to the medical system, insurance, and patient. It is strongly recommended that providers utilize the expertise of toxicologists or local certified Medical Review Officers (MROs) for any questions arising for their patients’ individual situations.

**Testing Types:** Urine is the biological sample that is most widely used though tests utilizing other samples (e.g. saliva, hair, blood) are becoming more available and popular.

**Testing Categories:** There are two categories of drug testing: definitive and presumptive. Presumptive tests have lower sensitivity and/or specificity compared to definitive testing.

<table>
<thead>
<tr>
<th></th>
<th>Definitive Drug Testing (Quantitative)</th>
<th>Presumptive Drug Testing (Qualitative)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test setting</td>
<td>• Lab</td>
<td>• Point of Care</td>
</tr>
<tr>
<td>Analytical method</td>
<td>• Gas or Liquid Chromatography</td>
<td>• Immunoassay</td>
</tr>
<tr>
<td>Purpose</td>
<td>• Confirmation</td>
<td>• Screening - Any dispute of results should be definitively evaluated, especially in cases where the result may effect clinical care, legal status, or change in medication</td>
</tr>
<tr>
<td>Advantages</td>
<td>• Gold standard method but can take more time to obtain results and can cost more</td>
<td>• Immediate results at the cost of being less accurate</td>
</tr>
</tbody>
</table>

*For both presumptive and definitive testing it is important to understand the cut off concentrations for the substances to provide the best clinical utility.*

**Documenting/Reporting Testing:** The proper reporting of a drug that is prescribed and present in the test is documented as “expected”. A substance that is not prescribed and present is documented as “unexpected”. It would also be unexpected if a prescribed medication is not definitively detected.
### Recommendations for Appropriate Use of Drug Testing in Clinical Addiction Medicine

*(these recommendations are not intended to substitute for independent clinical judgment)*

1. The frequency of testing should be determined based on patient situation (usually more frequent at beginning of treatment).

2. Testing should be based upon clinical indication for a broad panel of drugs; knowledge of local drug use trends can guide the choice of panels.

3. Use random drug testing over routine visit testing.

4. Use different matrices (samples) depending on the patient situation (i.e., dry mouth, shy bladder, etc.).

5. Improved sample collection and detection technologies can reduce sample adulteration and substitution.

6. Consider cost to value ratio.

7. Consider the medical necessity of test results.

### Recommended Resources

**Appropriate Use of Drug Testing in Clinical Addiction Medicine**

**Urine Drug Testing in Clinical Practice**

**The ASAM Appropriate Use of Drug Testing in Clinical Addiction Medicine**
- Webinar Series - [https://elearning.asam.org/drugtestingwebinars](https://elearning.asam.org/drugtestingwebinars)

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OTHER CONSIDERATIONS

In addition to the service delivery and clinical considerations described in the previous sections, there are several overarching components to consider when providing office-based MAT. Practices are strongly encouraged to integrate these components in all aspects of service delivery in an effort to offer a successful model of care.
V. A. Confidentiality/42 CFR, Part 2
A. Confidentiality/42 CFR Part 2

42 CFR Part 2 ("Part 2") are the federal SUD confidentiality regulations issued by the U.S. Department of Health and Human Services, Substance Abuse and Mental Health Services Administration (SAMHSA) to protect the confidentiality of SUD treatment records. The purpose of Part 2 is to protect patients from unintended bias associated with SUDs. SAMHSA amended the Part 2 regulations effective March 21, 2017 in an effort to support integrated behavioral health models of care. SUD treatment providers must handle treatment information about SUD patients with heightened confidentiality. The Part 2 non-disclosure requirements are more strict than the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and some of these same confidentiality requirements have been adopted into New Hampshire law. In most cases, to share treatment information with a third-party (e.g. pharmacist, family, social service agencies), a SUD provider must obtain written consent from the SUD patient.

The following provides a brief summary of the Part 2 confidentiality requirements and the key issues MAT providers must think about if they need to disclose patient SUD treatment information.


The heightened confidentiality obligations in Part 2 apply to the records created by a Part 2 program, or records received from a Part 2 program.

A Part 2 program* can be any of the following:

- A medical personnel or staff member who:
  - Holds themselves out as providing and does provide SUD treatment, diagnosis, or referral for treatment; or
  - Whose primary function is SUD treatment, diagnosis, or referral for treatment and is identified as such, and practices in a general medical facility; or
  - Is a NH Licensed Alcohol and Drug Counselor (LADC) providing SUD services; or
- An entity (other than a general medical facility) that holds itself out as providing and does provide SUD treatment, diagnosis, or referral for treatment; or
- A unit within a general medical facility that holds itself out as providing and does provide SUD treatment, diagnosis, or referral for treatment.

MAT providers are not automatically defined as a Part 2 program unless the providers “holds themselves out as providing” or identifies SUD treatment, diagnosis, or referral to treatment as their primary function.

* A Part 2 program is one that meets the definition and is federally assisted, which means it receives federal financial assistance of any kind, is authorized by the federal government or is tax exempt through the IRS.

Instances Not Requiring Written Consent:
- a patient is in imminent danger of harming himself/herself or others
- crimes on agency/program property
- child abuse or neglect abuse, neglect, exploitation, or self neglect of incapacitated adults
- medical emergency
- research
- audit by CMS
- court order
- internal communication
- de-identified information
- qualified service organization agreement

35 Technical Assistance regarding 42 CFR Part 2 provided by Lucy Hodder, Director of Health Law and Policy Programs, UNH School of Law/Institute for Health Policy and Practice.
Part 2 requires the following five components, as applicable.

1. **Patient Records Security Policies** – Specific policies and procedures are required to protect patient information. Refer to page 25 of the SUD privacy workbook for more details.

2. **Notice of Privacy Rights** – Patients must receive a notice of the federal confidentiality requirements in writing immediately. Refer to page 26 and form A of the SUD privacy workbook for more details.

3. **Patient Consent Forms** – Refer to pages 27-29 and form B (pages 43-48) of the SUD privacy workbook for detailed consent instructions. Please refer to Appendix VI for a sample consent without instructions.

   **The consent form must include the following elements:**
   
   1. Name of Patient
   2. Name of Provider
   3. Type and Amount of Information to be Disclosed
   4. “To Whom” the Disclosure is to be Made: Including the name of the entity if a treating provider, or the name of the individual if a non-treating provider.
   5. Purpose of Disclosure
   6. Date When Consent is Signed
   7. Signature of Patient
   8. Signature of Parent or Guardian (if applicable)
   9. Signature of Individual Authorized to Sign in Lieu of the Patient (if applicable)
   10. Language Regarding the Right to Revoke the Consent (“This consent is subject to revocation at any time except to the extent that the program which is to make the disclosure has already taken action in reliance on it.”)
   11. Date Consent Expires

4. **Non Re-Disclosure Notices** – Any information disclosed by a Part 2 program pursuant to a written consent must be accompanied by the following disclosure language. Refer to page 30 and form C of the SUD privacy workbook.

   “This information has been disclosed to you from records protected by federal confidentiality rules (42 CFR Part 2). The federal rules prohibit you from making any further disclosure of this information in this record that identifies a patient as having or having had a substance use disorder either directly, by reference to publicly available information, or through verification of such identification by another person unless further disclosure is expressly permitted by the written consent of the individual whose information is being disclosed or as otherwise permitted by 42 CFR Part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose (see 2.31). The federal rules restrict any use of the information to investigate or prosecute with regard to a crime any patient with a substance use disorder, except as provided at Sections 2.12(c)(5) and 2.65.”

5. **Qualified Service Organization (QSO) Agreements** – Part 2 providers can share SUD information with certain third parties who provide specific services to the organization pursuant to a QSO Agreement. Refer to pages 22-24 and form D of the SUD privacy workbook for more details on what type of organization can be a QSO.
V. B. Communications
## B. Communications

Effective and timely communication among the prescriber and other providers and the patient is critical. The communication must be well documented, and confidential, consistent with SAMHSA confidentiality regulation *Title 42, Part 2 of the Code of Federal Regulations* (42 CFR Part 2). It is recommended that policies and practices be established for each level of communication to ensure that care is well coordinated and aligned with patient needs.

The chart below highlights several communication factors to consider.

<table>
<thead>
<tr>
<th>Patient Communication</th>
<th>Intra-office Communication</th>
<th>External Communication</th>
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<tbody>
<tr>
<td>- Establish and review program guidelines, and expectations and medication plan</td>
<td>- Identify care coordinator and the responsibilities of the position (e.g. nurse, addiction clinician, other office staff)</td>
<td>- Establish protocol for written and oral communication between prescriber and primary care provider and clinician (if not located in practice) and incorporate into electronic medical record</td>
</tr>
<tr>
<td>- Discuss frequency of visits with prescriber and other treatment expectations</td>
<td>- Document care plan in electronic record</td>
<td>- Determine responsibility for monitoring adherence to program, need for change in treatment plan, etc.</td>
</tr>
<tr>
<td>- Review how to communicate with prescriber and the office outside of scheduled visits</td>
<td>- Document office visits and drug test results</td>
<td>- Collaborate with other health care providers who are managing concurrent health problems that are complicated by the patient’s MAT (e.g., pregnancy, surgical procedures requiring pain control)</td>
</tr>
<tr>
<td></td>
<td>- Establish routine meeting times for MAT team to discuss patient progress, challenges and administrative issues</td>
<td></td>
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</tbody>
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C. Stigma

Addiction is highly stigmatized on many fronts. Similarly, MAT can be a controversial issue. Some professionals in the field, as well as individuals in recovery, do not support the use of medication and consider methadone, buprenorphine and naltrexone as “replacing one drug for another”. It is important for all staff to recognize that:

1. addiction is a chronic, relapsing disease;
2. on-going support will be needed to help a person reach their recovery goals;
3. treatment may require the use of medications, low- or high-intensity SUD treatment and/or recovery support services;
4. the use of medication in conjunction with treatment and recovery supports is reinforced by literature in reducing the risk of relapse, overdose and death and is superior in efficacy to not being on a prescription; and
5. people are at a higher risk of addiction because of their genes, temperament, or personal situation.36

People who have an addiction are often extremely sensitive to the stigma attached to this disease and may also self-stigmatize due to feelings of guilt and shame. This stigma may be reinforced by past treatment they have received from medical providers, thus making them cautious about trust and open communication. Providers need to recognize this reluctance and train all staff to avoid stigmatizing language and behavior. Using person first language, e.g. person with a substance use disorder or opioid use disorder, and appropriate medical terminology, e.g. “unexpected” results related to drug testing rather than “dirty” results, is important. Stronger than the language that you use is the attitude that you convey through your interactions. It is necessary to:

- Be recovery-oriented rather than disease-oriented.
- Treat each patient with respect.
- Recognize and celebrate all levels of progress.

If patients express concerns about stigma, reassure them that they have a disease in the same way that others may have diabetes, hypertension or other chronic conditions. In each of these cases, a treatment plan is developed which may include the use of medications. Commend efforts to seek help and participate in the necessary treatment to reach recovery goals.

Remember: You are not just providing medical treatment for an OUD. You are also dispensing hope and a belief that recovery is possible for this particular patient.

APPENDICES

Appendix I: MAT Quality Planning Tool

Appendix II: Objective Opiate Withdrawal Scale (OOWS)

Appendix III: Subjective Opiate Withdrawal Scale (SOWS)

Appendix IV: Clinical Opiate Withdrawal Scale (COWS)

Appendix V: Sample Treatment Agreement

Appendix VI: Consent Form
# APPENDIX I: MAT Quality Planning Tool

To download a fillable form, visit:

## I. PROGRAM DEVELOPMENT

### STAFFING

<table>
<thead>
<tr>
<th>Best Practice Recommendations</th>
<th>Measures</th>
<th>Implementation Status</th>
<th>Comments</th>
<th>Page #</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Establish a core team to deliver MAT (to include at least one prescriber, behavioral health clinician, care coordinator, administrative support)</td>
<td># of Prescribers</td>
<td>Not Developed</td>
<td>In Development</td>
<td>Developed</td>
</tr>
<tr>
<td>2. Develop clearly defined, written roles and responsibilities for each member of the MAT team</td>
<td>Written Protocol (e.g., workflow, job descriptions)</td>
<td>Not Developed</td>
<td>In Development</td>
<td>Developed</td>
</tr>
<tr>
<td>3. Ensure prescribers become waivered to prescribe buprenorphine</td>
<td>Total # of Waivered Prescribers</td>
<td>Not Developed</td>
<td>In Development</td>
<td>Developed</td>
</tr>
<tr>
<td>4. Provide training to each prescriber on FDA approved opioid and alcohol use disorder medications (e.g., pharmacotherapy, contraindications)</td>
<td># and Types of Trainings</td>
<td>Not Developed</td>
<td>In Development</td>
<td>Developed</td>
</tr>
<tr>
<td>5. Provide initial training and resources related to substance use disorders and MAT to all staff, including administrative staff</td>
<td># and Types of Trainings</td>
<td>Not Developed</td>
<td>In Development</td>
<td>Developed</td>
</tr>
</tbody>
</table>
## APPENDIX I: MAT Quality Planning Tool

### I. PROGRAM DEVELOPMENT

#### POLICY AND PROCEDURES

<table>
<thead>
<tr>
<th>Best Practice Recommendations</th>
<th>Measures</th>
<th>Implementation Status</th>
<th>Comments</th>
<th>Page #</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Not Developed</td>
<td>In Development</td>
<td>Developed</td>
</tr>
<tr>
<td>6. Develop procedures to evaluate patients for eligibility onto MAT (e.g. screening, assessment, physical exam)</td>
<td>Documentation of Procedures</td>
<td></td>
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<tr>
<td></td>
<td>Assessment Instrument Identified</td>
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<tr>
<td></td>
<td>Screening Tool Identified</td>
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<tr>
<td>7. Establish a process to routinely review and share PDMP data with prescriber (e.g. frequency, person responsible for checking PDMP)</td>
<td>Written Procedure</td>
<td></td>
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<tr>
<td></td>
<td>Documentation of Checklist of Items to Review in PDMP</td>
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<tr>
<td></td>
<td>Role Identified for Checking and Sharing Data</td>
<td></td>
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</tr>
<tr>
<td>8. Develop drug testing policies and procedures (e.g. frequency, testing type, responding to expected and unexpected test results, method of collection)</td>
<td>Documentation of Drug Testing Policy</td>
<td></td>
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<td></td>
</tr>
<tr>
<td>9. Develop written induction procedures</td>
<td>Documentation of Induction Procedures</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>10. Establish billing policies and procedures</td>
<td>Documentation of Billing Policy</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>11. Establish policies and procedures specific to communicating with team, external providers, and patients (e.g. confidentiality, documentation)</td>
<td>Documentation of Communication Policies</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12. Develop diversion control policies and procedures</td>
<td>Documentation of Diversion Policy</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>13. Create patient consent form that is compliant with 42 C.F.R., part 2 requirements</td>
<td>Consent Form</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>14. Create patient treatment agreement</td>
<td>Treatment Agreement</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>15. Establish continued patient practice participation guidelines (including for non-adherent patients, voluntary discharge, treatment completion)</td>
<td>Documentation of Continued Patient Practice Participation Guidelines</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
## I. PROGRAM DEVELOPMENT

### OTHER INFRASTRUCTURE NEEDS

<table>
<thead>
<tr>
<th>Best Practice Recommendations</th>
<th>Measures</th>
<th>Implementation Status</th>
<th>Comments</th>
<th>Page #</th>
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</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Not Developed</td>
<td>In Development</td>
<td>Developed</td>
</tr>
<tr>
<td>16. Make modifications to electronic health record to collect, track, and measure patient outcomes</td>
<td>Description of New Fields Added</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Successful retrieval of data (e.g. data reports)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>17. Establish agreements with external behavioral health providers</td>
<td>Written Agreement(s)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>18. Establish agreements with external peer recovery support service providers</td>
<td>Written Agreement(s)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>19. Establish collaborative relationships with ancillary service providers (e.g. transportation, childcare)</td>
<td>Written Agreement(s)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>20. Identify process for determining treatment and recovery support and social service resources</td>
<td>Resources Identified</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>21. Determine mechanism for referring patients to higher levels of care and other supports, as needed</td>
<td>Role Identified for Managing Referrals</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

APPENDIX I: MAT Quality Planning Tool
## II. PROGRAM IMPLEMENTATION

### STAFFING

<table>
<thead>
<tr>
<th>Best Practice Recommendations</th>
<th>Measures</th>
<th>Implementation Status</th>
<th>Comments</th>
<th>Page #</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Not Developed</td>
<td>In Development</td>
<td>Developed</td>
</tr>
<tr>
<td>22. Establish team meetings at least once a week</td>
<td>Regular Meeting Time</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td># of Meetings Held</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### TRAINING

<table>
<thead>
<tr>
<th>Best Practice Recommendations</th>
<th>Measures</th>
<th>Implementation Status</th>
<th>Comments</th>
<th>Page #</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Not Staff Trained/ Informed</td>
<td>Some Staff Trained/ Informed</td>
<td>Most Staff Trained/ Informed</td>
</tr>
<tr>
<td>23. Provide ongoing training and resources related to substance use disorders and MAT to all staff, including administrative staff</td>
<td># and Types of Trainings</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>% of Staff in Attendance</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>24. Assess patients using ASAM dimensions</td>
<td>Assessment Instruments Used</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>25. Screen patients routinely for co-occurring disorders</td>
<td>Screening Tool(s) Used &amp; Documentation of Screening Results</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>26. Conduct physical exam, at a minimum identifying for Intoxication, impairment or withdrawal</td>
<td>Documentation of Physical Exam &amp; Documentation of Withdrawal Risk Assessment(s)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>27. Draw labs to include testing for infectious disease, pregnancy, liver function and blood counts</td>
<td>Documentation of Lab Results</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>28. Conduct drug tests</td>
<td>Documentation of Test Results</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>29. Determine diagnosis of opioid use disorder</td>
<td>Documentation of Diagnosis</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>30. Query PDMP</td>
<td>Documentation of PDMP Review (e.g. field in EHR, administrative note)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>31. Inform patients about MAT medications available and recommended as most appropriate</td>
<td>Documentation of Discussion</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
## II. PROGRAM IMPLEMENTATION

### TREATMENT DELIVERY

<table>
<thead>
<tr>
<th>Best Practice Recommendations</th>
<th>Measures</th>
<th>Implementation Status</th>
<th>Comments</th>
<th>Page #</th>
</tr>
</thead>
<tbody>
<tr>
<td>32. Develop written individualized treatment plan with each patient</td>
<td>Documentation of Treatment Plan</td>
<td>None of the Time</td>
<td>Some of the Time</td>
<td>Most of the Time</td>
</tr>
<tr>
<td>33. Obtain signed treatment agreement from all patients</td>
<td>Signed Agreement</td>
<td>None of the Time</td>
<td>Some of the Time</td>
<td>Most of the Time</td>
</tr>
<tr>
<td>34. Obtain signed 42 CFR Part 2 compliant consent forms from all patients to allow for communication with external providers</td>
<td>Signed Consent Forms</td>
<td>None of the Time</td>
<td>Some of the Time</td>
<td>Most of the Time</td>
</tr>
<tr>
<td>35. Start patient on medication assisted treatment (induct as needed)</td>
<td>Documentation of Induction</td>
<td>None of the Time</td>
<td>Some of the Time</td>
<td>Most of the Time</td>
</tr>
<tr>
<td>36. Schedule patients with routine prescriber visits based on treatment progress/recovery status and other factors</td>
<td>Progress Notes</td>
<td>None of the Time</td>
<td>Some of the Time</td>
<td>Most of the Time</td>
</tr>
<tr>
<td>37. Query the PDMP each time a prescription is written</td>
<td>Documentation of PDMP Check</td>
<td>None of the Time</td>
<td>Some of the Time</td>
<td>Most of the Time</td>
</tr>
<tr>
<td>38. Conduct drug tests</td>
<td>Documentation of Test Results</td>
<td>None of the Time</td>
<td>Some of the Time</td>
<td>Most of the Time</td>
</tr>
<tr>
<td>39. Conduct random drug tests</td>
<td>Documentation of Test Results</td>
<td>None of the Time</td>
<td>Some of the Time</td>
<td>Most of the Time</td>
</tr>
<tr>
<td>40. Conduct random pill/film counts</td>
<td>Documentation of Random Check</td>
<td>None of the Time</td>
<td>Some of the Time</td>
<td>Most of the Time</td>
</tr>
<tr>
<td>41. Review treatment plan at every visit for each patient</td>
<td>Documentation of Review</td>
<td>None of the Time</td>
<td>Some of the Time</td>
<td>Most of the Time</td>
</tr>
<tr>
<td>42. Update treatment plan as needed for each patient</td>
<td>Documentation of Updated Treatment Plan</td>
<td>None of the Time</td>
<td>Some of the Time</td>
<td>Most of the Time</td>
</tr>
<tr>
<td>43. Actively refer patients to SUD treatment services as needed</td>
<td>Documentation of Treatment Services</td>
<td>None of the Time</td>
<td>Some of the Time</td>
<td>Most of the Time</td>
</tr>
<tr>
<td>44. Actively refer patient to peer recovery support services as needed</td>
<td>Documentation of Recovery Support Services</td>
<td>None of the Time</td>
<td>Some of the Time</td>
<td>Most of the Time</td>
</tr>
<tr>
<td>Best Practice Recommendations</td>
<td>Measures</td>
<td>Implementation Status</td>
<td>Comments</td>
<td>Page #</td>
</tr>
<tr>
<td>------------------------------</td>
<td>----------</td>
<td>-----------------------</td>
<td>----------</td>
<td>--------</td>
</tr>
<tr>
<td>45. Provide care coordination to patients for other needs (e.g. mental health provider, primary care services)</td>
<td>Documentation of Care Coordination</td>
<td>None of the Time</td>
<td>Some of the Time</td>
<td>Most of the Time</td>
</tr>
<tr>
<td>46. Communicate regularly with external provider(s)</td>
<td>Documentation of Communication with External Provider(s)</td>
<td>None of the Time</td>
<td>Some of the Time</td>
<td>Most of the Time</td>
</tr>
<tr>
<td>47. Provide routine support to patients outside of office visits (e.g. phone check-ins)</td>
<td>Documentation of Communication</td>
<td>None of the Time</td>
<td>Some of the Time</td>
<td>Most of the Time</td>
</tr>
</tbody>
</table>
## APPENDIX II: Objective Opiate Withdrawal Scale (OOWS)

Observe the patient during a 5 minute observation period then indicate a score for each of the opioid withdrawal signs listed below (items 1-13).

Add the scores for each item to obtain the total score.

<table>
<thead>
<tr>
<th>DATE</th>
<th>TIME</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Item descriptions

1. **Yawning**
   - 0 = no yawns
   - 1 = ≥ 1 yawn

2. **Rhinorrhoea**
   - 0 = < 3 sniffs
   - 1 = ≥ 3 sniffs

3. **Piloerection** (observe arm)
   - 0 = absent
   - 1 = present

4. **Perspiration**
   - 0 = absent
   - 1 = present

5. **Lacrimation**
   - 0 = absent
   - 1 = present

6. **Tremor** (hands)
   - 0 = absent
   - 1 = present

7. **Mydriasis**
   - 0 = absent
   - 1 = ≥ 3 mm

8. **Hot and cold flushes**
   - 0 = absent
   - 1 = shivering / huddling for warmth

9. **Restlessness**
   - 0 = absent
   - 1 = frequent shifts of position

10. **Vomiting**
    - 0 = absent
    - 1 = present

11. **Muscle twitches**
    - 0 = absent
    - 1 = present

12. **Abdominal cramps**
    - 0 = absent
    - 1 = Holding stomach

13. **Anxiety**
    - 0 = absent
    - 1 = mild - severe

### Source

Source: Handelsman et. al, 1987
### APPENDIX III: Subjective Opiate Withdrawal Scale (SOWS)

Please indicate if you are having any of the following withdrawal symptoms by rating its severity.

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Not at all</th>
<th>A Little</th>
<th>Moderate</th>
<th>Quite a bit</th>
<th>Extremely</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Anxious/Nervous</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>2 Body Aches &amp; Pains</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>3 Constipation</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>4 Diarrhea</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>5 Drug Hunger/Craving</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>6 Goosebumps</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>7 Hot/Cold Flashes</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>8 Muscle Twitching</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>9 Nausea</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>10 Restlessness</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>11 Runny Nose</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>12 Sedation/Sleepiness</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>13 Shaking</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>14 Stomach Cramps</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>15 Sweating</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>16 Teary Eyes</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>17 Vomiting</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>18 Yawning</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
</tbody>
</table>

**How long AFTER your last dose did you begin to feel this symptom?**

<table>
<thead>
<tr>
<th>Onset (hrs)</th>
<th>3-4</th>
<th>8</th>
<th>16</th>
<th>24</th>
</tr>
</thead>
</table>

**Mild withdrawal is considered to be a score of 1-10.**
**Moderate withdrawal is considered to be a score of 11-20.**
**Severe withdrawal is considered to be 21-30.**

APPENDIX IV: Clinical Opiate Withdrawal Scale (COWS)

For each item, write in the number that best describes the patient's signs or symptom. Rate on just the apparent relationship to opiate withdrawal. For example: If heart rate is increased because the patient was jogging just prior to assessment, the increased pulse rate would not add to the score.

<table>
<thead>
<tr>
<th>Buprenorphine Induction:</th>
<th>Date:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enter scores at time zero, 30 minutes after first dose, 2 hours after first dose, etc.</td>
<td>Times of Observation:</td>
</tr>
</tbody>
</table>

**Respiration Rate: Record Beats per Minute**
- Measured after patient is sitting or lying for one minute

<table>
<thead>
<tr>
<th>Score</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>Pulse rate 80 or below</td>
</tr>
<tr>
<td>1</td>
<td>Pulse rate 81-100</td>
</tr>
</tbody>
</table>

**Sweating: Over Past 1/2 Hour not Accounted for by Room Temperature or Patient Activity**
- 0 = no report of chills or flushing
- 1 = subjective report of chills or flushing
- 2 = flushed or observable moistness on face

<table>
<thead>
<tr>
<th>Score</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>3</td>
<td>Beads of sweat on brow or face</td>
</tr>
<tr>
<td>4</td>
<td>Sweat streaming off face</td>
</tr>
</tbody>
</table>

**Restlessness Observation During Assessment**
- 0 = able to sit still
- 1 = reports difficulty sitting still, but is able to do so
- 2 = patient reports severe diffuse aching of joints/muscles
- 3 = frequent shifting or extraneous movements of legs/arms
- 4 = patient is rubbing joints or muscles and is unable to sit still because of discomfort
- 5 = Unable to sit still for more than a few seconds

**Pupil Size**
- 0 = pupils pinned or normal size for room light
- 1 = pupils possibly larger than normal for room light
- 2 = pupils moderately dilated
- 3 = pupils so dilated that only the rim of the iris is visible

**Bone or Joint Aches If Patient was Having Pain Previously, only the Additional Component Attributed to Opiate Withdrawal is Scored**
- 0 = not present
- 1 = mild diffuse discomfort
- 2 = patient reports severe diffuse aching of joints/muscles

**Runny Nose or Tearing Not Accounted for by Cold Symptoms or Allergies**
- 0 = not present
- 1 = nasal stuffiness or unusually moist eyes
- 2 = nose running or tearing
- 3 = moist or dripping eyes
- 4 = nose constantly running or tears streaming down cheeks

**GI Upset: Over Last 1/2 Hour**
- 0 = no GI symptoms
- 1 = stomach cramps
- 2 = nausea or loose stool
- 3 = vomiting or diarrhea
- 4 = multiple episodes of diarrhea or vomiting

**Tremor Observation of Outstretched Hands**
- 0 = no tremor
- 1 = tremor can be felt, but not observed
- 2 = slight tremor observable
- 3 = gross tremor or muscle twitching

**Yawning Observation During Assessment**
- 0 = no yawning
- 1 = yawning once or twice during assessment
- 2 = yawning three or more times during assessment
- 3 = yawning several times/minute

**Anxiety or Irritability**
- 0 = none
- 1 = patient reports increasing irritability or anxiety
- 2 = patient obviously irritable/angry
- 3 = patient reports increasing irritability or anxiety that participation in the assessment is difficult

**Grossed Skin**
- 0 = skin is smooth
- 1 = skin blanches with pressure
- 2 = skin blanches with pressure
- 3 = prominent piloerection
- 4 = prominent piloerection
- 5 = prominent piloerection

**Score**
- S-12 = Mild
- 13-24 = Moderate
- 25-36 = Moderately Severe
- More than 36 = Severe Withdrawal

<table>
<thead>
<tr>
<th>Score 1-10</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-12</td>
<td>Mild</td>
</tr>
<tr>
<td>13-24</td>
<td>Moderate</td>
</tr>
<tr>
<td>25-36</td>
<td>Moderately Severe</td>
</tr>
<tr>
<td>More than 36</td>
<td>Severe Withdrawal</td>
</tr>
</tbody>
</table>

*Source: Wess et al. 1999.*

Observer's initials: [ ]

Total score: [ ]
APPENDIX IV: Clinical Opiate Withdrawal Scale (COWS)

Avoiding Precipitated Withdrawal

Patient education and developing realistic expectations are essential before beginning treatment. To avoid precipitated withdrawal, physically dependent patients must no longer be experiencing the agonist effects of an opioid. One way to gauge this is to observe objective symptoms of withdrawal sufficient to score a minimum of 5 to 6 on the COWS (Clinical Opioid Withdrawal Scale). Scores of >10 are preferable. Due to patient individuality, required abstinence times may vary considerably from patient to patient. Only use the time since last use as an estimate to anticipate the onset of withdrawal symptoms.

The induction begins by assessing last use of all opioids, short and long acting, objective and subjective symptoms and a COWS score calculation. If not in sufficient withdrawal (mild to moderate: COWS of 5 to 24), it is in the patient’s best interest to wait. Long-acting opioids will require a longer period of abstinence, than short-acting opioids.

Short-acting Opioids

(Heroin, Crushed OxyContin®, Percocet®, Vicodin®; Oxycodeone and others)

Prior to induction, patients must abstain from all short-acting opioids for 12 to 24 hours and/or have objective withdrawal symptoms sufficient to produce a score of 5 to 24 on the COWS.1

Long-acting Opioids

OxyContin® (Taken Orally)

Discontinue use for at least 24 hours prior to induction. A minimal score of at least 5 on the COWS is recommended, although some physicians prefer scores of 15 or higher.1

Methadone

It is recommended that patients transitioning from methadone to Buprenorphine slowly taper to 30 mg./day of methadone, for at least one week. Last dose must be no less than 36 hours prior to induction, and may be 96 hours or more. A minimal score of at least 5 on the COWS is recommended, although some physicians prefer scores of 15 or higher.1

Patients transferring from methadone or another long-acting opioid to Buprenorphine may experience discomfort for several days and dysphoria for up to 2 weeks.3

The goal of induction is to safely suppress opioid withdrawal as rapidly as possible with adequate doses of Buprenorphine. Failure to do so may cause patients to use opioids or other medications to alleviate opioid withdrawal symptoms or may lead to early treatment dropout. To achieve this, some physicians have found they may need to dose as high as 32 mgs, the first day with some methadone to Buprenorphine transfers.3

2PD, Full Prescribing Information on Suboxone® Buprenorphine/ Naloxone® (Buprenorphine/naloxone) www.buprenorphine/suboxone/Full-Prescribing-Information-1201272.pdf
5Physician's Clinical Support System: www.amcom.com/txtrans.htm
7PD, Full Prescribing Information on Suboxone® Buprenorphine/ Naloxone® (Buprenorphine/naloxone) www.buprenorphine/suboxone/Full-Prescribing-Information-1201272.pdf

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APPENDIX V: Sample Treatment Agreement

Sample Treatment Agreement

Treatment agreements are often employed in the treatment of addiction to make explicit the expectations regarding patient cooperation and involvement in the treatment process. Below is a sample addiction treatment agreement that may be a useful tool in working with patients in an office-based setting.

As a patient receiving opioid use disorder treatment with [medication name], I freely and voluntarily agree to accept this treatment agreement, as follows:

☐ I agree to keep, and be on time to, all my scheduled appointments with the prescriber and other providers.

☐ I agree to conduct myself in a courteous manner in the office.

☐ I agree not to arrive at the office intoxicated or under the influence of substances. If I do, the provider will not prescribe any medication until my next scheduled appointment.

☐ I agree not to sell, share, or give any of my medication to another individual. I understand that such mishandling of my medication is a serious violation of this agreement and would result in my treatment being terminated without recourse for appeal.

☐ I agree not to deal, steal, or conduct any other illegal or disruptive activities in the office.

☐ I agree that my medication (or prescriptions) can be given to me only at my regular office visits. Any missed office visits will result in my not being able to get medication until the next scheduled visit.

☐ I agree that the medication I receive is my responsibility and that I will keep it in a safe, secure place. I agree that lost medication will not be replaced regardless of the reasons for such loss.

☐ I agree not to obtain medications from any prescribers, pharmacies, or other sources without informing my treating prescriber. I understand that mixing buprenorphine with other medications, especially benzodiazepines such as valium and other drugs, can be dangerous. I also understand that a number of deaths have been reported among individuals mixing buprenorphine with benzodiazepines.

☐ I agree to take my medication as instructed and not to alter the way I take my medication without first consulting my prescriber.

☐ I understand that medication alone is not sufficient treatment for my disease, and I agree to participate in psychosocial treatment and recovery support services to support my recovery.

Patient Name: _____________________________________________ Date: __________________________

Patient Signature: _____________________________________________

SUBSTANCE USE DISORDER SERVICES:
AUTHORIZATION AND CONSENT TO DISCLOSE PROTECTED HEALTH INFORMATION

**DRAFT Form B**

Name: ________________________________________ Date of Birth:_____________

Medical Record # (if known):______________________

I understand my care providers at [Name of SUD/Part 2 ENTITY making disclosure] ________________ [if part of hospital system, include affiliated entities if necessary, i.e., “I am a patient of Mount Ida Primary care, Mount Ida Capital partners and affiliated entities”] will be providing and helping to coordinate aspects of my care and treatment and will therefore need to share certain private health information about my referral, diagnosis and/or treatment for substance use disorder [and mental health] with my treatment team, with other treating providers, with other individuals or entities involved in my care and/or recovery, with entities responsible for payment and with others listed below as authorized by me or by law.

I authorize [my Part 2 Program treatment team] to access, use, disclose and communicate both verbally and in writing, private substance use disorder and mental health information [which is maintained as part of my integrated electronic health record], including:

[Check all that apply]

- [ ] My health care record
- [ ] Intake, progress and discharge reports and notes
- [ ] Evaluations and assessments by my providers
- [ ] Test, lab and radiology results
- [ ] Referrals for treatment
- [ ] Medications
- [ ] Case management and treatment plans (including addendums)
- [ ] Other: (specify) ______________________________________
- [ ] Other: (specify) ______________________________________

I understand disclosures and re-disclosures both verbally and in writing may be made to and from my past, current and/or future treating providers for the purpose of my ongoing treatment and recovery and helping me manage my care, including but not limited to:

[Check all that apply]

☐ My Care Coordinator(s) at: ______________________________________
☐ [IDN Treating Provider Entity 1]
☐ [IDN Treating Provider Entity 2]
☐ [IDN Treatment Provider Entity 3]
☐ [IDN Treatment Provider Entity 4]
☐ [IDN Treatment Provider Entity 5]
☐ [IDN Treatment Provider Entity 6]
☐ [IDN Treatment Provider Entity 7]
☐ Other: (specify)___________________________________
☐ Other: (specify)___________________________________

I also authorize [my treatment team] to access, use, disclose and communicate both verbally and in writing the following private substance use disorder and mental health information [which is maintained as part of my integrated electronic health record], including:

[check all that apply]

☐ My medical events, care management plan and medication list
☐ My attendance at my recovery program
☐ Information confirming my compliance with my care and recovery plan
☐ Other:___________________________________________________
☐ Other:___________________________________________________

To and from the following individuals involved in my well-being and recovery:

☐ [My treating providers through the [Health Information Exchange]]: (Name/Title of Supervisor of HIE)__________________________
☐ Agency: (Title/Name of Individual/Tel #)__________________________
☐ Agency: (Title/Name of Individual/Tel #)__________________________
☐ Agency: (Title/Name of Individual/Tel #)__________________________
☐ Agency: (Title/Name of Individual/Tel #)__________________________
☐ Other:_______________________________________________________
☐ Other:_______________________________________________________

For the purpose of: [check all that apply]
### APPENDIX VI: Consent Form

**Draft 2017 - For Reference Purposes Only**  
For Use and Review by IDNs Participating in UNH Privacy Bootcamp  
SAMHSA has promised but has not yet published sub-regulatory guidance or draft Forms consistent with the 42 CFR Part 2 regulations published January 2017. Any Form should be reviewed with and revised by your provider’s leadership/compliance team and counsel as necessary.

| ☐ Monitoring and supporting my ongoing recovery  |
| ☐ Assessing/evaluating my readiness/ability to participate in housing/employment/vocational training  |
| ☐ Confirming compliance with court ordered treatment, probation or parole  |
| ☐ For the purpose of the care and treatment of my children  |
| ☐ Other: __________________________________________ | ☐ Other: __________________________________________ |

I authorize [my treatment team] to use, disclose and communicate both verbally and in writing any and all information about my care and treatment to and from my health insurance company or other entity responsible for my medical bills for the purpose of eligibility and payment. [Either insert the name of the payer or refer to your program’s policy regarding notification of payment]:

________________________________________________________________________

**Authorization to Discuss Health Status with Family, Friends or Advocates Members**

If I am not present or available, I authorize [ENTITY] affiliated treating providers and staff to discuss my relevant health information, including my substance use disorder [and mental health] treatment, with the family members, friends and/or advocates named below.

**Authorized individuals (please provide full names):**

| Name: ____________________________ | Tel #________________________ |
| Name: ____________________________ | Tel#_________________________ |
| Name: ____________________________ | Tel _________________________ |
| Name: ____________________________ | Tel#_________________________ |
| Name: ____________________________ | Tel#_________________________ |
| Name: ____________________________ | Tel#_________________________ |

**Acknowledgement of Rights**

I understand that my substance use disorder treatment records are protected under the federal regulations governing Confidentiality and Drug Abuse Patient Records, 42 C.F.R. Part 2, and the
APPENDIX VI: Consent Form

Health Insurance Portability and Accountability Act of 1996 ("HIPAA"), 45 C.F.R. pts 160 & 164, and cannot be disclosed without my written consent unless otherwise provided for by the regulations. I understand that if my treating providers disclose my substance use disorder treatment records pursuant to this consent, the recipient will be provided a notice of non-disclosure.

I also understand that I may revoke this consent, orally or in writing by contacting [APPROPRIATE ENTITY INFORMATION MANAGEMENT OFFICE] at [PHONE NUMBER] at any time except to the extent that action has been taken in reliance on it. We are unable to take back any disclosures we have already made with your consent and we are required to retain as records of the care we provide to you.

If not already revoked, this consent will expire on __________________ [Example: One year/specified date/upon my death.]

Upon request, I can inspect or obtain a copy of the information I am authorizing to be released.

[I understand that I may be denied services if I refuse to consent to a disclosure for purposes of my treatment [or payment]. I will not be denied services if I refuse to consent to a disclosure for other purposes.]¹

If I have any questions about disclosure of my private health information, I can contact ________________ at [PHONE NUMBER].

I understand I can ask for a copy of this authorization and consent form.

__________________________ ______________________
Signature of Patient or legal representative or guardian Date and Time

__________________________ ______________________
Authority/Relationship of representative to patient
(Associate copy of documentation of authority)

¹ This provision is not necessary and may be different depending upon the type of provider offering services.