Since 2002, JSI has been applying training expertise to emergency preparedness, working at the local- to national- levels in the US and and other countries to build response capacity. JSI has developed training and exercise programs addressing emergency preparedness topics, including community preparedness, continuity of operations planning, emergency operations coordination, emergency public information and warning, and epidemiological investigation.

JSI brings together training development teams that include experts in the fields of emergency preparedness, instructional design, and web design to develop training programs that are engaging and achieve stated goals.

JSI has extensive experience in the design and implementation of both classroom-based and online training programs that focus on the needs of the adult learner and are respectful of their time. Knowing that adults learn best when what they are learning is problem-based and evolves directly from their own experiences, JSI’s in-person training programs use methodologies such as case studies, small group work, “teach-back,” and participant demonstration of new skills, while web-based training programs incorporate interactive components that require participant engagement and interaction to reinforce learning. All web-based content developed by JSI is designed to meet the standards of the Americans with Disabilities Act (ADA), as well as Section 508 standards regarding accessibility of technology procured by the federal government.

Continuity of Operations (COOP) Planning: JSI’s COOP training program targets individuals and teams with management and oversight responsibility for distinct business units within health care, public health, municipal, and private sector organizations. We work with training program participants to identify essential functions and critical resources, determine potential strategies for strengthening their ability to maintain operations during and after an emergency, and develop a COOP plan.

Social Media in Emergency Preparedness and Response: JSI’s social media training programs promote the targeted use of social media for situational awareness, community engagement, and emergency communications, and focus on integrating social media into existing Emergency Public Information and Warning plans and strategies. Participants engage with hands-on social media application opportunities, as well as strategies to incrementally incorporate social media into existing plans.

Preventing Disease Transmission Through the Use of Standard Precautions: This online course aimed at volunteers provides an overview of modes of disease transmission and steps that everyone can take to reduce the risk of disease transmission.

Health Information Privacy and Emergency Response: This online course targets volunteers who may have access to private health information during an emergency. The course builds awareness of legal protections for health information and knowledge of guiding principles for protecting health information, enforcing these principles through the use of case studies.