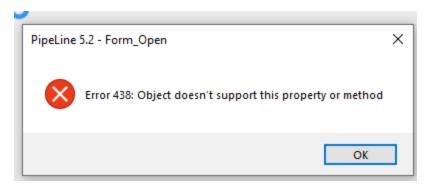


Installation Guidelines: PipeLine 5.2

PipeLine 5.2 requires some care in installation to ensure it operates correctly. Follow the three instructions below to install PipeLine 5.2.

- 1. Before installing PipeLine 5.2, remove any older versions of PipeLine on your computer. If you have existing data files stored on your C drive in an older version of PipeLine, they will not be removed when previous versions of PipeLine are uninstalled. You may physically move them yourself by going to C:/Program Files/PipeLine/.
 - a. Navigate to the add/remove programs screen. This will differ with each version of Windows, but typically you click on the start Icon and the goto control panel or settings and then apps.
 - Scroll through the alphabetical list of programs on your computer in the Add/Remove Programs dialogue box. If you see any version of PipeLine, remove it first.
- 2. Install PipeLine 5.2 by opening the setup.exe file in the PipeLine 5.2 installation folder. Follow the instructions on the screen.
 - a. Choose the 1st option, Install Pipeline 5.2 from the Menu.
 - b. PipeLine requires Microsoft Access 2010 or newer to be installed on the computer. If you do not have it, then PipeLine will install a free license runtime version. The installer will prompt you to choose if you do have it or not. Click the applicable choice.
 - c. The installer will prompt you to verify that the previous version has been removed (see Step 1 above).
 - d. PipeLine 5.2 installs to the following location: C:/Documents and Settings/All Users/Application Data/PipeLine. You may change this location if you wish during the first step of the installation process. Previous versions of PipeLine installed to C:/Program Files/PipeLine
 - e. Follow the rest of the prompts
- 3. After installing and attempting to run Pipeline you may receive an error when reaching the main switchboard (below). If you do, click OK and then Exit pipeline. Complete the following steps, to fix this issue:





- a. Goto the PipeLine 5.2 installer folder and locate the MSCOMCTL file.
- b. Copy the MSCOMTCTL file to the C:\Windows\SysWOW64 folder. Accepting any verifications from Windows.
- c. Re-open PipeLine 5.2, the main menu should now work correctly.
- 4. Please review the document "New Features and Known Issues in the PipeLine 5.2.pdf", located in the install directory or download the latest Pipeline user manual from the [insert link]

The authors' views expressed in this publication do not necessarily reflect the views of the United States Agency for International Development or the United States Government. USAID | DELIVER PROJECT John Snow, Inc. 1616 Fort Myer Drive, 11th Floor Arlington, VA 22209 USA Tel: 703-528-7474 Fax: 703-528-7480 www.deliver.jsi.com askdeliver@jsi.com