We approach capacity development holistically and build strong, trusting relationships with partners to promote accountability, transparency, and local ownership.

Through a combination of technical support, organizational strengthening, and the application of evidence-based tools, assessments, and trainings, we, jointly with our partners, work to improve health and educational outcomes.

Capacity development is at the core of our work. Across all of our projects, in almost every corner of the globe, we aim to develop stronger systems, and enable organizations and individuals to maximize impact and mobilize funding to make lasting social change.

JSI and World Education launched the Center for Capacity Development in 2013 to institutionalize its ongoing work. The Center brings together best practices from over 6,000 projects in more than 80 countries including the United States.

The Center draws on state-of-the-art resources from around the world, promotes innovation, and shares evidence-based tools and approaches across projects, disciplines, and contexts.

It is a repository of JSI and World Education’s deep expertise in this field and is a resource available to our partner organizations, other stakeholders, and to our projects worldwide.

Please contact us for more information or to learn about the different tools and approaches we have developed, or how we can help your organization.
"The facilitation was excellent, moving from the questions on sustainability to the resource mobilization plan. Thanks to the curriculum design using our specific country’s context, the workshop was a great success."

— INSTITUTO NACIONAL DE LA SALUD (INSA), DOMINICAN REPUBLIC

We help build strong management systems and enhance human resources technical skills and performance to create effective, resilient, and sustainable programs.

We work with organizations to strengthen their capacity in three core areas:

**Systems, Structures, and Processes**
- Governance
- Financial systems & compliance
- Strategic planning
- Program management
- Monitoring and evaluation
- Resource mobilization
- Marketing for sustainability

**Technical Skills**
- Individual leadership
- Client engagement & community mobilization
- Evidence-based approaches
- Supportive supervision
- Quality improvement
- Referrals and referrals

**Enabling Environment**
- Advocacy
- Policy and guidelines
- Reduction of stigma & discrimination
- Equity

**PROJECT HIGHLIGHTS**

Through capacity-building initiatives, JSI works with organizations to strengthen their capacity in three core areas: governance, professional development systems and cross-sectoral capacity development.

**Technical Skills**
- Individual leadership
- Client engagement & community mobilization
- Evidence-based approaches
- Supportive supervision
- Quality improvement
- Referrals and referrals

**Enabling Environment**
- Advocacy
- Policy and guidelines
- Reduction of stigma & discrimination
- Equity

**Through the global Advocating Partners and Communities (APC) project**, JSI provided technical assistance to programs in six countries to enable staff to identify and mobilize funds from 13 organizations to support the "When the Global Fund audit team came, they asked us what had happened in the last six months, and we gave them a list of initiatives we had just completed. This has helped to strengthen our systems."

— FAMILY AIDS CARE TRUST (FACT), ZIMBABWE

**TIckets and Resources**

JSI and World Education have developed a portfolio of tools, online courses, and resources to support cross-sectoral capacity development initiatives.

**Assessment Tools**
- Organizational Capacity Assessment (OCA) tools
- Technical Capacity Assessment (TCA) tools
- Technical Capacity Assessment OCA tools
- Technical Capacity Assessment TCA tools
- Technology, training, tools, and resources for communication, child health, family planning, HIV/AIDS, and malaria

**Suppliers and Job Aids**
- Grants
- Human resources
- Supply chain management
- Risk management
- Quality improvement
- Data management and impact evaluation
- Monitoring and evaluation
- Adult education
- Career readiness

**Tools can be downloaded at**
[www.jsi.com](http://www.jsi.com), [www.oxf ord.org](http://www.oxf ord.org) or email CD@jsi.com.**